

What people are saying about the Toolbox

I found your Child Health Toolbox to be an excellent evaluation guide and reference tool. I am very impressed with the manner in which you transformed a difficult and complicated subject as program evaluation into such a "research friendly tool" which can be easily understood by evaluators at all levels of program research. Congratulations on such a fine job!

Leslie Leila Brandon, M.S.W., M.P.H.
New York, NY

I found the information to be excellent and informative.

Kathy Taylor-Laws
Program Manager, Arizona Health Care
Cost Containment System

Information available in a concise fashion all in one place...

Pamela W. Goslar, Ph.D.
Health Researcher, Catholic Healthcare West

Excellent source...brings key issues around performance together.

Dr. Sharon Kletchko
Bay of Plenty District Health Board,
New Zealand

There is a wealth of information in one place.

Linda Caley, Ph.D., R.N.
Assistant Professor, University at Buffalo
School of Nursing, Buffalo, NY

Very direct...simple language, good resources.

Cathleen M. Walsh, Dr. P.H., M.S.P.H.
Centers for Disease Control and Prevention



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Child Health Toolbox

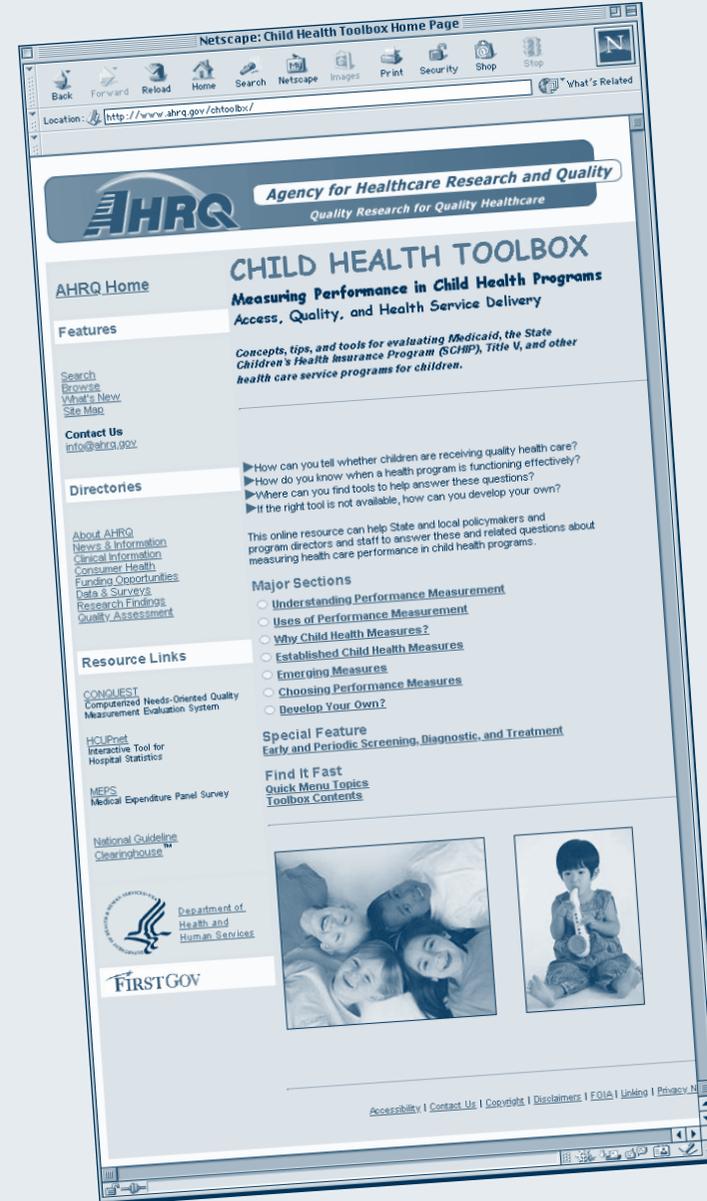
Measuring Quality in Child Health Care Programs

Now includes

- Revised and Expanded CAHPS®
- New AHRQ Quality Indicators



Agency for Healthcare
Research and Quality



What is it?

The Child Health Toolbox is an online resource to help you measure the quality of child health care programs. It also offers tips and tools for evaluating health care service programs for children.

Who is the Toolbox designed for?

State and local policymakers, program directors, and their staff need to be able to tell how well their children's health programs are performing, identify areas that need improvement, and assess the impact of improvement strategies. This online resource can help them in that effort. Health care consumers, advocates, providers, and plans will also find it useful.

How does it work?

Users can navigate among major sections and subsections and get background information on performance measurement, descriptions of available measures, examples of their use, and application tips. There are also many links to other Web-based resources.



What can I learn?

Are the children covered by my area's programs receiving quality health care?

How can quality and performance measures help me tell whether our child health program is effective?

What quality and performance measures apply best to child health and how can I get hold of them?

What quality and performance measures are in the development pipeline?

Can I modify performance measures to apply to my area? How about developing my own?

What measures can I use for children with special health care needs?

Are there measures I can apply to Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) services?



What's in the Toolbox?

Major Sections

- Understanding Performance Measurement
- Uses of Performance Measurement
- Why Child Health Care Measures?
- Established Child Health Care Measures
- Emerging Measures
- Choosing Performance Measures
- Develop Your Own?

Special Feature

Early and Periodic Screening, Diagnostic, and Treatment

About AHRQ and ULP

The Agency for Healthcare Research and Quality (AHRQ) provides evidence-based information on health care outcomes, quality, cost, use, and access.

Information from AHRQ's research helps people make more informed decisions and improve the quality of health care services.

AHRQ's User Liaison Program (ULP) disseminates health services research findings in easily understandable and usable formats through interactive workshops and technical assistance for policymakers and other health services research users.

This Toolbox gives a detailed introduction and links to several measures that are in general use in Medicaid, SCHIP, Title V, or private maternal and child health care programs.

- **CAHPS®**—Consumer Assessment of Health Plans. CAHPS® measures experiences of care. As a result of the Child and Adolescent Health Measurement Initiative's (CAHMI) work, an expanded version of the CAHPS® 2.0 Child Survey now includes the children with chronic conditions screener (CCC screener) and chronic conditions supplemental questions (CCC supplemental questions). It has received the CAHPS® trademark and the name "CAHPS® 2.0 Child Survey" and is part of the HEDIS® measurement set.
- **AHRQ QIs**—AHRQ Quality Indicators. Formerly known as the HCUP QIs, these quality indicators were refined through an AHRQ contract with the University of California at San Francisco-Stanford University Evidence-based Practice Center (UCSF-Stanford EPC)
- AHRQ QIs comprise the following three modules, each of which includes pediatric indicators:
 - Prevention Quality Indicators
 - Inpatient Quality Indicators
 - Patient Safety Indicators

- **HEDIS®**—Health Plan Employer Data and Information Set. This set of measures for managed care, developed by the National Committee for Quality Assurance, covers preventive and well child care, care for selected chronic conditions, use of services, and perceptions of care.
- **Title V maternal and child health measures**—This broad set of performance measures is particularly relevant to public health. The Child Health Toolbox focuses on those measures particularly pertinent to health care delivery for children.

Newly available measures

- **PHDS**—Promoting Healthy Development Survey. PHDS is used to survey children's parents or guardians to assess health plans' provision of guidance on well-child care, child safety, and child development.
- **YAHCS**—Young Adults Health Care Survey. In this survey, teenagers give information on the clinical preventive services provided to them.

