A. **Control #:** FEC-5

B. **Measure Name:** HEDIS CAHPS 4.0 – Subset of Composite Measures for Children with Chronic Conditions

C. **Measure Definition**

   a. **Numerator:** Ratings assigned by parents of children with chronic conditions (outpatient care) to various aspects of care:
      1) Access to prescription medications
      2) Access to specialized services
      3) Family centeredness of care
         a. Having a personal doctor who knows the child
         b. Shared decision-making
         c. Getting needed information
      4) Coordination of care and services
         (To see specific items asked for each composite – see bottom of Delphi Scoring sheet)

   b. **Denominator:** Maximum possible score for each aspect of care that is rated.

D. **Measure Type:**  
   ____ Process  ____ Outcome  ____ Structure  ✓ Efficiency*

   * **Efficiency:** Demonstration of an association between measured healthcare resource use and level of performance related to one or more of the other five IOM aims of quality (safety, timeliness, effectiveness, equity, patient-centeredness).

E. **Measure collected using:**  ____ EMR  ____ CPOE  ____ Other HIT  ____ N/A  ✓ NR

**VALIDITY**

F. **Evidence of measure validity submitted?**  ✓ Yes  ____ No

G. **Level of evidence supporting the measure** (if submitted): (see Oxford University CEBM Levels of Evidence)

   Oxford CEBM = 2 (Outcomes research; Patient experiences of care play a role in patient engagement in treatment & management and staying in an insurance plan)

H. **USPSTF Grade** if applicable:

**FEASIBILITY**

I. **Measure Specifications/Survey**

   ✓ Yes  ____ No  ____ Yes, but insufficient detail provided

   *Total # of items in CAHPS 4.0 survey = 41 – some items are asked of all children’s parents (17 items) but a subset of 24 items are specifically aimed at parents of children with chronic illness (although parents of healthy children may also opt to answer some of these items if they find them relevant). Sub-dividing responses given to these 24 items by parents of healthy children versus those with special health care needs is accomplished in analysis as all respondents complete a screener for children with special health care needs at the end of the survey. See CAHPS folder on SNAC Extranet: CAHPS Health Plan Survey 4.0: Child Medicaid Questionnaire – highlighted items are used to construct the composite measures aimed at children with chronic conditions.

J. **Data Source:**

   ____ Admin  ____ MR  ✓ Survey  ____ Other (specify):  ____ NR

K. **Evidence of measure reliability submitted?**  ____ Yes  ____ No
L. **List of entity types currently using measure:**
   
   Medicaid Managed Care plans

**IMPORTANCE**

M. **Addresses area of care mandated in legislation?**

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<tr>
<th></th>
<th>Yes</th>
<th>No</th>
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<tr>
<td>X</td>
<td>Yes (specify): family experiences of care, children with chronic conditions</td>
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N. **Documented variation in performance (by race/ethnicity, language spoken, insurance type, etc)?**

   | Yes | No | NR |
|---|-----|----|----|
|   |     |    | X  |

Similar measures were used in the NSCSHCN and NSCH with some variation reported. (See Bethell report in Authors webex folder.

O. **Measure used/data are collected in racial/ethnic populations other than non-Hispanic white?**

   | Yes | No | NR |
|---|-----|----|----|
|   |     |    | X  |