Objectives

- Describe the contents of the course management guide
- Identify the 10 steps to developing a TeamSTEPPS action plan
- Develop a TeamSTEPPS action plan

Course Management Guide

- Provides information on the TeamSTEPPS course
  - Purpose
  - Overview
  - Course Versions
  - Preparation and Execution
  - Validated Measurement Tools
  - Sample Course Materials
Shift Toward a Culture of Safety

TEAMSTEPPS Action Planning At a Glance

1. Create a Change Team
2. Set the Stage
3. Define the Problem/Challenge or Opportunity for Improvement
4. Define the TeamSTEPPS Intervention
5. Develop Plan for Testing the Effectiveness of Your TeamSTEPPS Intervention
6. Define the Aim(s) of your TeamSTEPPS Intervention
7. Identify Priority Problem/Challenge or Opportunity from Step 2
8. Develop Implementation Plan
9. Develop a Plan for Sustained Continuous Improvement
10. Developing a Communication Plan

PUTTING IT ALL TOGETHER: Writing the TeamSTEPPS Action Plan

EXERCISE: TeamSTEPPS Action Planning

- Break into small groups by unit
- Develop an action plan
- Discuss the action plan with the class
TeamSTEPPS

Teamwork Actions

- Develop an Action Plan for how to achieve goals
- Plan what you want to do
- Implement your Action Plan
- Do what you planned
- Test your intervention and Study what you did
- Celebrate short-term wins
- Integrate and sustain the change (continue to Study and Act on the results)
- Monitor the change (Study) – continuously assess effectiveness and identify opportunities for further improvements
- Implement further improvements/changes (Act)