

**OBJECTIVES OF TEAM STEPPS TRAINING FOR  
PRIMARY CARE OFFICE-BASED TEAMS**

At the end of this training, participants will be able to

- Discuss the TeamSTEPPS framework and key principles;
- Define the four core team skills;
- Describe three leadership techniques;
- Describe two situation monitoring techniques;
- Describe six mutual support techniques;
- Identify common approaches to conflict management;
- Describe three communication techniques;
- Describe observable behaviors for each of the key TeamSTEPPS terms;
- Identify barriers to teamwork, strategies to overcome teamwork barriers, and potential successful outcomes.

**H-2**