

# NATIONAL ACTION ALLIANCE for Patient and Workforce Safety

## Monthly National Webinar Safety Best Practices of High-Performing Healthcare Systems Related to Safety Culture, Leadership, and Governance Monday, September 22, 2025 | 12:00 – 1:00 PM ET

### Speakers:

- **Pauline Byom MBA, CPHQ, FHIMSS**, Vice Chair (Interim) – Mayo Clinic Quality, Mayo Clinic
- **Donna Sabol MSN, RN, CPHQ**, Senior Vice President and Chief Quality Officer, St. Luke's Health Network
- **Shawn Tittle, MD, MBA**, Senior Vice President and System Chief Quality Officer, Houston Methodist

### Moderator:

- **Jenn Schreiber**, Ripple Effect

### Agenda:

Time	Topic	Speaker
12:00 PM	<i>Welcome</i>	Jenn Schreiber
12:03 PM	<i>Introduction and Theory of Change-Overview</i>	Jenn Schreiber
12:19 PM	<i>Safety Best Practices related to Safety Culture, Leadership, and Governance</i>	Pauline Byom, Donna Sabol and Shawn Tittle
12:43 PM	Q&A	Jenn Schreiber, Pauline Byom, Donna Sabol and Shawn Tittle
1:00 PM	<i>Closing Remarks</i>	Jenn Schreiber