



2026 Child Hospital Survey Database



The 2026 Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Child Hospital Survey Database includes 8,492 survey responses voluntarily submitted by 34 hospitals.



High Scoring Measure Top Box Scores



Communication Between You and Your Child's Doctors

92%

of respondents reported that doctors always:

- listened carefully
- explained things clearly
- treated parents with courtesy and respect



Privacy When Talking With Doctors, Nurses, and Other Providers

92%

of respondents reported that they were given as much privacy as they wanted when discussing their child's care with doctors, nurses, and other providers

Low Scoring Measure Top Box Scores



Preventing Mistakes and Helping You Report Concerns

66%

of respondents reported that providers or other hospital staff:

- always checked their child's identity before giving them medicines
- told them how to report mistakes



Quietness of Hospital Room

75%

of respondents reported that the area around their child's hospital room was always quiet at night



High Scoring Individual Items



Doctors Treated Parent with Courtesy and Respect

95%

of respondents reported that during this hospital stay, doctors treated parent with courtesy and respect



Providers Explained Medications

94%

of respondents reported providers or hospital pharmacist explained how the child should take new medicines after leaving the hospital

Low Scoring Individual Items



Providers Told Parent How to Report Mistakes

39%

of respondents reported providers or other hospital staff told parent how to report mistakes



Providers Asked About Things a Family Knows Best

65%

of respondents reported providers asked parent about the types of things that a family might know best about their child

Global Ratings Single-Item Measures



Overall Rating of Hospital

84%

of respondents rated the hospital stay positively



Willingness to Recommend the Hospital

87%

of respondents reported they would recommend the hospital to their family and friends

To view the full 2026 Chartbook:

<https://www.ahrq.gov/sites/default/files/wysiwyg/cahps/cahps-database/2026-child-hcahps-chartbook.pdf>

For more information on the CAHPS Child Hospital Survey Database:

<https://www.ahrq.gov/cahps/cahps-database/index.html>