Part Three

How do our elicitations compare to “gold standard” interviews?
Assessing Our Elicitation Efforts: Methods

• **Matched Sample**
  - 54 elicitations paired with interviews to test fidelity
  - Even mix of web- and phone-based elicitations

• **Expanded Web Sample**
  - Additional elicitations to test for SES response biases
  - Total of 378 web elicitations
Assessing Our Elicitation Efforts: Overview of Results

• **Overall performance** of elicitation protocol
  
  • Fulsomeness: *Moderate fidelity*
  
  • Balance of positive/negative: *High fidelity*
  
  • Understandable: *Fairly high fidelity*
  
  • Representativeness: *Modest variation*
  
• **Elicitation mode** comparisons:
  
  • Phone outperforms web
Assessing Our Elicitation Efforts: Fulsomeness 1

Figure 1: Fulsomeness of Reported Experiences

Overall Match: 10 Domains
Assessing Our Elicitation Efforts: Fulsomeness 2

Figure 2: Varied Fulsomeness of Reported Experiences

- Full Sample
- Phone Sample
- Web Sample
Assessing Our Elicitation Efforts: Balance

Figure 3: Balance of Positive vs. Negative Assessments

Balance of Positive and Negative Matches

- Full Sample
- Phone Sample
- Web Sample

- Mentions
- Line Count
- Assessing MD
- Assessing Office
- Expressed Emotions
Assessing Our Elicitation Efforts: Understandability

Figure 4: Comprehensibility of Narrative

- Coherence
- Texture
- Completeness

Legend:
- Full Sample
- Phone Sample
- Web Sample
Assessing Our Elicitation Efforts: Representativeness

- **Participation rates** similar across socio-demographic groups

- **Depth of responses** varied across groups
  - Men 60% as responsive as women
  - High school educated 60% as responsive as those with post-graduate education
  - Healthy respondents 70% as responsive as those with chronic conditions
Assessing Our Elicitation Efforts: Second Round Elicitation

- **Recall**: Revised protocol for second round addressing shortfalls from the initial elicitation

- **Very** preliminary findings:
  - Word counts up almost 40 percent in web elicitation
  - Substantially richer depictions of expectations, emotions, and other aspects of relationships