

CAHPS at the 2015 AHRQ Research Conference

- Pre-conference session: “CAHPS Research Tools and Resources”
- Sunday, October 4, from 4 – 5:30 p.m.
- To RSVP for this pre-conference session, go to <https://www.surveymonkey.com/s/J59XJ3S>

CAHPS Sessions at the 2015 AHRQ Research Conference

- The Evolution of CAHPS: A 20-Year Perspective
- Sorting Fact From Fiction: Understanding the True Value of Patient Experience Measurement and Methodological Issues
- Collecting and Reporting Patient Narratives to Capture Patients' Experiences

To register:

<http://www.ahrq.gov/news/events/conference/index.html>

CAHPS E-mail Updates

U.S. Department of Health & Human Services

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AHRQ Agency for Healthcare Research and Quality
Advancing Excellence in Health Care

cahps Surveys and Tools to Advance Patient-Centered Care

Home About CAHPS Surveys and Guidance Consumer Reporting Quality Improvement CAHPS Database News and Events

Surveys and Guidance

- ▶ Health Plan
- ▶ Clinician & Group

CAHPS Database

- ▶ About the CAHPS Database
- ▶ Comparative Data
- ▶ Request Data for Research

Podcasts
Hear providers and experts discuss ways to improve patients' experiences with care

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About CAHPS

Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care.

- ▶ Bibliography
- ▶ Frequently Asked Questions
- ▶ Contact Us

Events

- ▶ Using the CAHPS Database to Compare, Report, and Improve Organizational Performance (Webcast)
- ▶ Myth Busting: Using the CG-CAHPS 12-Month Survey for Quality Improvement (Webcast)
- ▶ Podcasts

CAHPS Survey for Medical Homes
The expanded Clinician & Group 12-Month Survey includes questions to better assess patients' experiences with patient-centered medical homes.

CAHPS Health Plan 5.0 Survey
The 5.0 version of the CAHPS Health Plan Survey is available for commercial and Medicaid plans.

Spotlight

- ▶ New Comparative Results Available for Clinician & Group Surveys
- ▶ Forces Driving Implementation of the CAHPS Clinician & Group Survey
- ▶ Patient Experience of Care: Inventory of Improvement Resources
- ▶ When Seeing the Same Physician, Highly Satisfied Patients Report Better Experiences

Thank You!

- Evaluation Survey

- Please complete the evaluation survey. Your feedback is important to us.

- Questions or comments?

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