



Q&A Session

“Strategies for Improving CAHPS Health Plan Survey Scores”

A Webcast Presented by the AHRQ CAHPS User Network

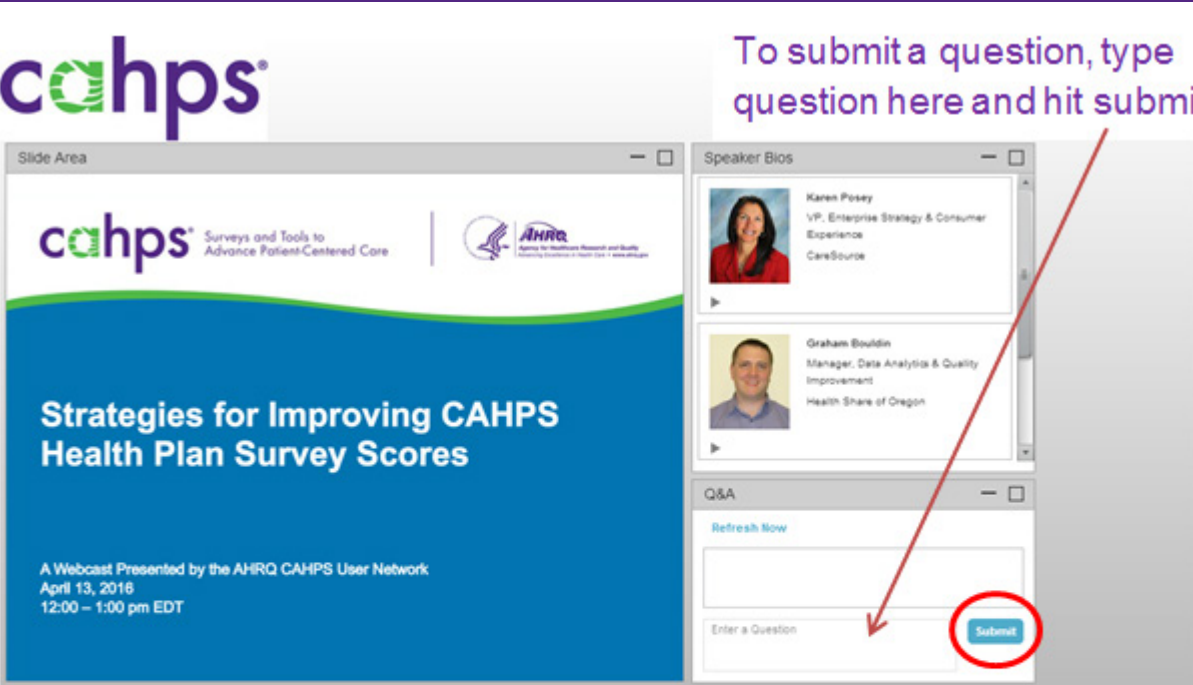
March 15, 2016

12:00 – 1:00 pm EDT

To Ask a Question

cahps

To submit a question, type question here and hit submit.



The screenshot shows a webcast interface. On the left is a 'Slide Area' with the CAHPS logo and the title 'Strategies for Improving CAHPS Health Plan Survey Scores'. On the right is a 'Speaker Bios' section with two speakers: Karen Posey and Graham Boudin. Below the bios is a 'Q&A' section with a 'Refresh Now' link, an 'Enter a Question' text box, and a 'Submit' button circled in red. A red arrow points from the text 'To submit a question, type question here and hit submit.' to the 'Submit' button. Another red arrow points from the text 'Click on the "Q&A" icon to get the Q & A window to appear.' to the 'Q&A' icon in the bottom navigation bar.

Click on the "Q&A" icon to get the Q & A window to appear.

Q&A

Refresh Now

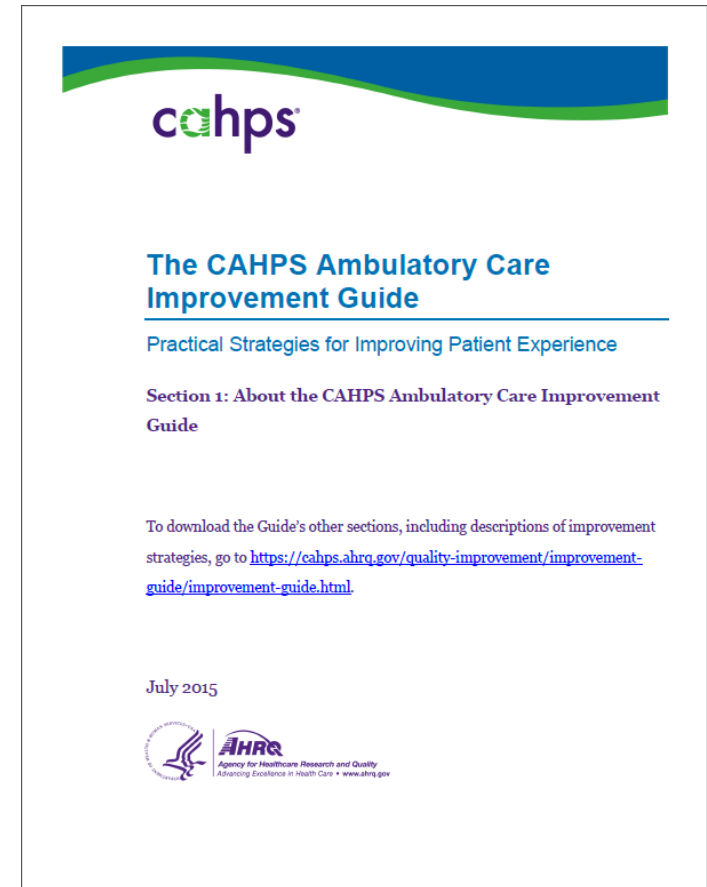
Enter a Question

Submit

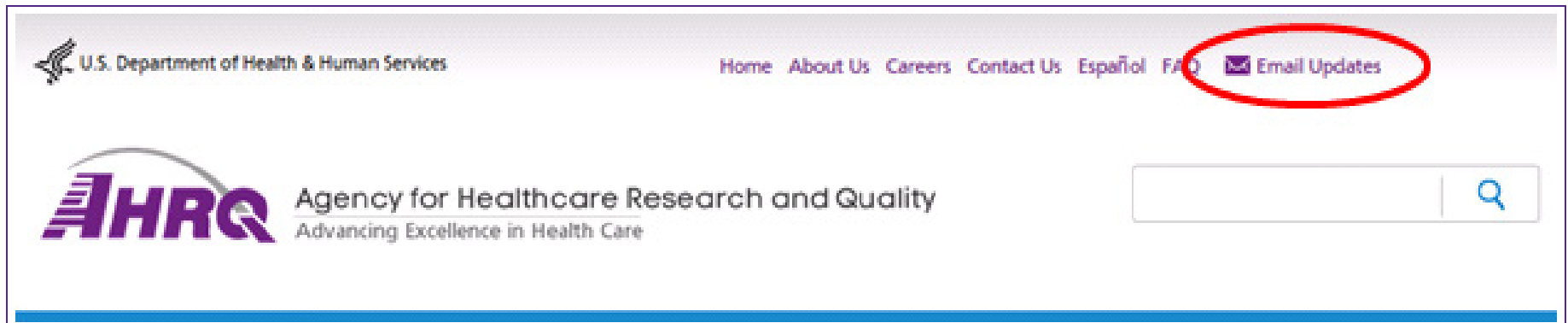
Q&A CC ?

CAHPS Ambulatory Care Improvement Guide

<https://cahps.ahrq.gov/quality-improvement/improvement-guide/improvement-guide.html>



CAHPS E-mail Updates



The screenshot shows the top navigation bar of the AHRQ website. On the left, there is the U.S. Department of Health & Human Services logo and the text "U.S. Department of Health & Human Services". In the center, there are navigation links: "Home", "About Us", "Careers", "Contact Us", "Español", and "FAQ". On the right, the "Email Updates" link is circled in red. Below the navigation bar, the AHRQ logo is displayed on the left, followed by the text "Agency for Healthcare Research and Quality" and "Advancing Excellence in Health Care". On the right side of the header, there is a search bar with a magnifying glass icon.

Thank You!

- Evaluation Survey

- Please complete the evaluation survey. Your feedback is important to us.

- Questions or comments?

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