

WELCOME FROM AHRQ

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AHRQ and the CAHPS Program



- AHRQ is:
 - ▶ A research and science-based agency of the US Department of Health and Human Services that supports evidence-based practices.
 - Core competencies: Health Systems Research, Practice Improvement, Data & Analytics
- AHRQ is not:
 - ▶ A regulatory agency. AHRQ can not require the use of our tools and products.
- The CAHPS Program is:
 - ▶ AHRQ's investment in patient experience of care survey development, research, voluntary databases

CAHPS Database Overview

- Databases are for selected CAHPS surveys
 - ▶ CAHPS Health Plan (HP) Survey
 - ▶ CAHPS Clinician & Group (CG) Survey
 - ▶ CAHPS Home and Community-Based Services (HCBS) Survey
 - ▶ **NEW:** Child HCAHPS Survey
- Funded by AHRQ and administered by Westat
- No organization-specific data are ever publicly reported
- Submitters complete a Data Use Agreement (DUA) to assure data privacy and protection