



AGENCY FOR HEALTHCARE RESEARCH AND QUALITY



# Introducing the Child HCAHPS® Survey Database

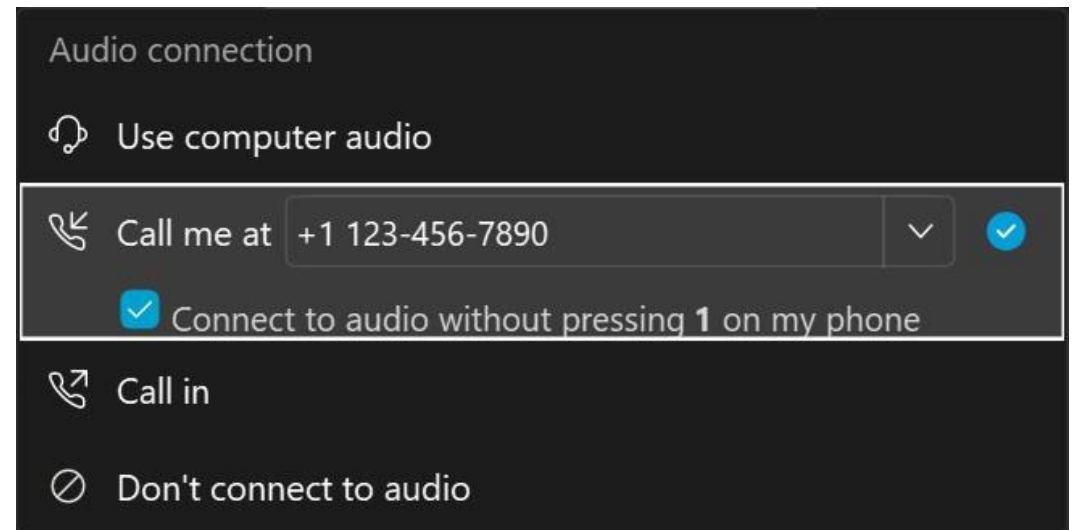
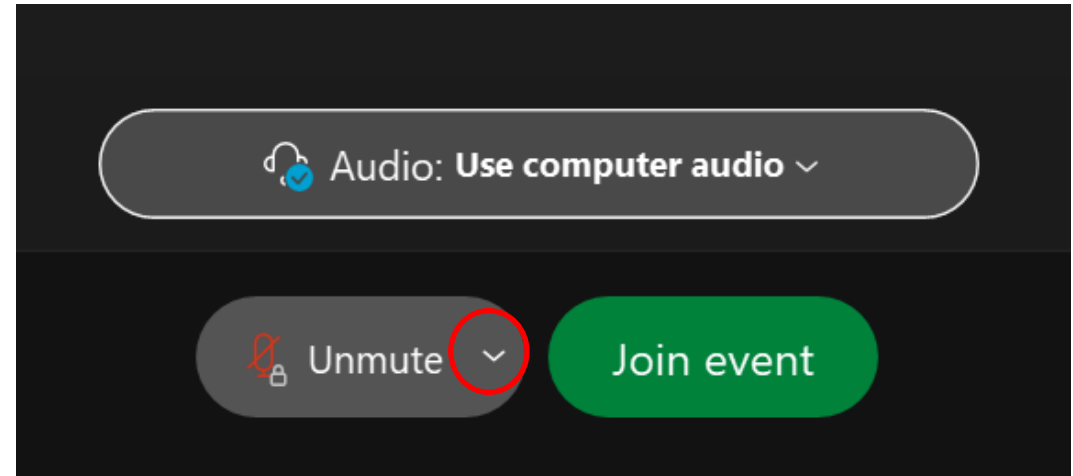
**A Webcast Presented by the AHRQ CAHPS User Network  
March 23, 2022  
1:00 – 2:00 pm ET**

# Today's Agenda

- Welcome from AHRQ
- The Child Hospital CAHPS Survey (Child HCAHPS)
- Overview of the CAHPS Databases
- The Child HCAHPS Survey Database
- Benefits of Participation
- Steps for Participation
- Questions and Answers

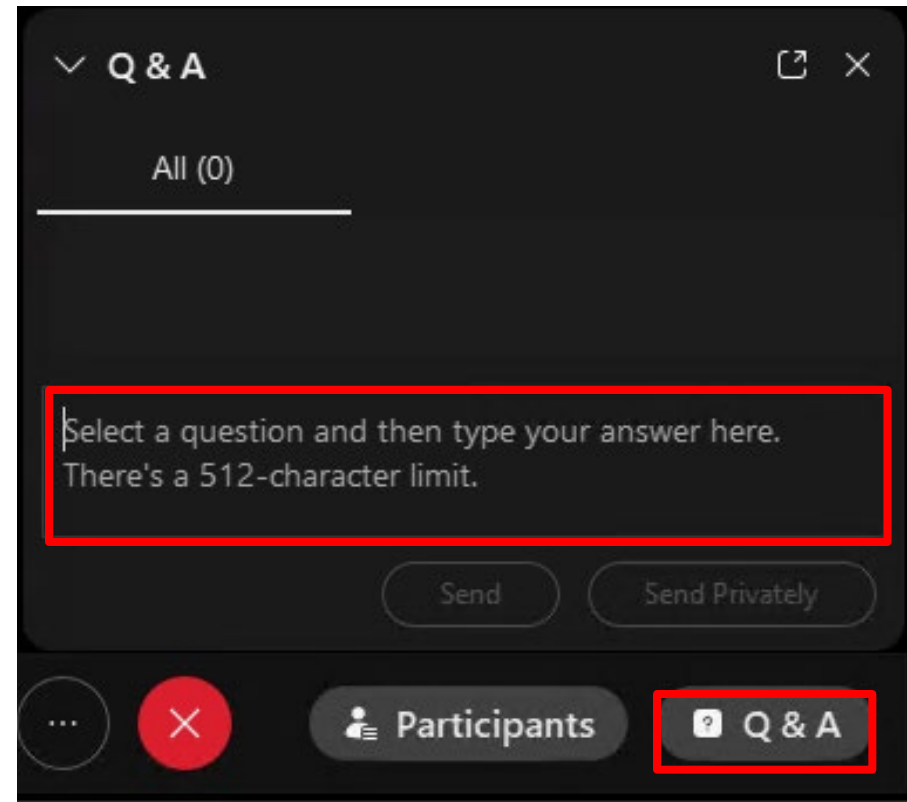
# Need Help?

- No sound from computer speakers?
- Trouble with your connection or slides not moving?
  - ▶ Log out and log back in
- Other problems?
  - ▶ Use Q&A feature to ask for help



# Using the Webcast Console to Submit Questions

- Question and Answer
  - ▶ Select Q&A
  - ▶ Type question in the box that opens



# Today's Speakers



- **Caren Ginsberg, Ph.D., CPXP**, Director CAHPS & SOPS, Center for Quality Improvement and Patient Safety, Agency for Healthcare Research and Quality (AHRQ)



- **Sara Toomey, MD, MPhil, MPH, MSc**, Chief Safety and Quality Officer, SVP, Chief Experience Officer, Director/PI, Center of Excellence for Pediatric Quality Measurement, Boston Children's Hospital



- **Joshua Rubin**, Manager,  
Child HCAHPS Survey Database  
Westat



- **Dale Shaller, M.P.A.**, Principal  
Shaller Consulting Group and Senior Advisor  
CAHPS Database