

Agency for Healthcare Research and Quality (AHRQ)

**National Advisory Council (NAC) Meeting**

*November 16, 2023  
10:45 a.m. – 4:00 p.m. EST*

**AGENDA**

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- 10:45 a.m. – 11:00 a.m.     **Welcome, Call to Order, and Approval of July 12, 2023, Meeting Summary**  
Edmondo Robinson, M.D., M.B.A., M.S.  
Senior Vice President and Chief Digital Officer  
Moffitt Cancer Center
- 11:00 a.m. – 11:05 a.m.     **AHRQ Director’s Highlights**  
Robert Otto Valdez, Ph.D., M.H.S.A.  
Director  
Agency for Healthcare Research and Quality
- 11:05 a.m. – 12:30 p.m.     **Consumer Experience Measurement: CAHPS Discussion**  
Craig Umscheid, M.D., M.S.  
Director  
Center for Quality Improvement and Patient Safety  
Agency for Healthcare Research and Quality
- Caren Ginsberg, Ph.D.  
Director, Consumer Assessment of Healthcare Providers and Systems  
& Surveys on Patient Safety Culture Programs  
Center for Quality Improvement and Patient Safety  
Agency for Healthcare Research and Quality
- Ron D. Hays, Ph.D.  
Professor of Medicine and Health Policy and Management  
UCLA Fielding School of Public Health
- Susan Edgman-Levitan, PA-C  
Executive Director  
John D. Stoeckle Center for Primary Care Innovation  
Massachusetts General Hospital
- 12:30 p.m. – 1:15 p.m.     Lunch

- 1:15 p.m. – 2:25 p.m.      **Update on the Subcommittee of the National Advisory Council (SNAC) for National Action Alliance to Advance Patient Safety**  
Lucy A. Savitz, Ph.D., M.B.A. (SNAC Chair)  
Professor, Health Policy and Management  
Director, External Affairs  
University of Pittsburgh Graduate School of Public Health  
Senior Advisor  
UPMC Health Plan Services  
Center for High-Value Health Care
- 2:25 p.m. – 3:25 p.m.      **Update on the Subcommittee of the National Advisory Council (SNAC) for AHRQ's Patient-Centered Outcomes Research Trust Fund (PCORTF) Investments**  
Karin Rhodes, M.D., M.S.  
Chief Implementation Officer  
Office of the Director  
Agency for Healthcare Research and Quality
- Michael F. Dulin, M.D., Ph.D.  
Subject Matter Expert and Facilitator for the SNAC  
Professor  
Public Health Sciences  
The University of North Carolina at Charlotte  
Executive Director  
The Academy for Population Health Innovation
- Therese (Tess) Miller, Dr.P.H.  
Director  
Center for Evidence and Practice Improvement  
Agency for Healthcare Research and Quality
- 3:25 p.m. – 3:50 p.m.      Public Comment
- 3:50 p.m. – 4:00 p.m.      Chair's Wrap-up
- 4:00 p.m.                      Adjournment