

Evaluating TeamSTEPPS Worksheet

SCENARIO

Three nurses and the infection control officer from a 16-bed postsurgical intensive care unit attend the 2-day TeamSTEPPS Master Training course. During the implementation planning session, the team agrees that hand hygiene compliance has been a major problem, especially physician compliance. As a result, the unit has a relatively high surgical site infection rate. The team decides to use the CUS and Two-Challenge Rule tools as strategies to address this issue. As part of their implementation, they train all the nurses and the employed physician staff on these two tools, but struggle with getting surgeons who are not employed by the hospital to participate. Once the training is complete, they decide to launch the implementation of CUS and the Two-Challenge Rule.

INSTRUCTIONS

Break into small groups and use the scenario above to identify (1) one or two measures to assess whether the TeamSTEPPS intervention – CUS and the Two-Challenge Rule – transfers to the unit; and (2) one or two measures to determine if the use of CUS and the Two-Challenge Rule affects patient outcomes. Record your responses in the space provided.

1. Which measure or measures did you identify for assessing whether instruction about briefings transfers to this unit's work environment?
2. Why did you choose the identified measure(s)?
3. Which measure or measures did you identify for determining whether CUS and the Two-Challenge Rule affected patient outcomes?
4. Why did you choose the identified measure(s)?