



Readiness Assessment Survey

Is Your Organization Ready for This TeamSTEPPS Module?

These questions can help you assess your institution's readiness to implement the TeamSTEPPS module to improve safety for patients with limited English proficiency (LEP). You may find it helpful to have a colleague review your responses or to answer the questions with a larger group (e.g., senior leaders, including patient safety officers, leaders of the units where you plan to implement the module, leaders in interpreter services, motivated frontline staff).

Does your institution have patients with limited English proficiency (LEP)?

- Yes No

Are key leaders in your institution committed to providing excellent care to all patients regardless of race, ethnicity, country of origin, or language spoken?

- Yes No

Does your institution have a system for staff to access an interpreter for LEP patients?

- Yes No

Will your institution allow time for at least two persons to attend training as master-trainers (30 minutes of prework, 4.5 hours of training, plus travel), and customize the course (4 to 8 hours prep time)?

- Yes No

Will your institution allow time for all staff in at least one unit to attend training, along with some of the hospital's interpreters (1.5 hours)?

- Yes No

If needed, would key leaders in your institution consider making system changes or allocating additional resources to improve care for LEP patients?

- Yes No

If you answered "no" to any of the questions above, your institution may not be ready to implement the TeamSTEPPS module to improve the safety of LEP patients. Please refer to the accompanying hospital guide for steps you and your institution can take to increase your organization's readiness.