

Summary
Pulling it All Together



"The truth of the matter is that you always know the right thing to do. The hard part is doing it."

—Norman Schwarzkopf

TeamSTEPPS®



TeamSTEPPS® Summary— Pulling it All Together

Objectives

- Discuss how to use the tools and strategies presented in this training
- Demonstrate how to appropriately apply the tools and strategies to real-life situations
- Practice using tools and strategies for overcoming barriers to team effectiveness

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Barriers to Team Effectiveness

BARRIERS	TOOLS and STRATEGIES	OUTCOMES
<ul style="list-style-type: none"> ■ Inconsistency in Team Membership ■ Lack of Time ■ Lack of Information Sharing ■ Hierarchy ■ Defensiveness ■ Conventional Thinking ■ Complacency ■ Varying Communication Styles ■ Conflict ■ Lack of Coordination and Followup With Co-Workers ■ Distractions ■ Fatigue ■ Workload ■ Misinterpretation of Cues ■ Lack of Role Clarity 	<ul style="list-style-type: none"> ■ Brief ■ Huddle ■ Debrief ■ STEP ■ Cross-Monitoring ■ Feedback ■ Advocacy and Assertion ■ Two-Challenge Rule ■ CUS ■ DESC Script ■ Collaboration ■ SBAR ■ Call-Out ■ Check-Back ■ Handoff 	<ul style="list-style-type: none"> ■ Shared Mental Model ■ Adaptability ■ Team Orientation ■ Mutual Trust ■ Team Performance ■ Resident Safety!!

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Role Play



Team Strategies & Tools to Enhance Performance & Patient Safety

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Identifying Opportunities to Use TeamSTEPPS Tools and Strategies



 TeamSTEPPS Opportunity: Sub-Acute Care
  TeamSTEPPS Opportunity: Long-Term Care

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Summary

In the preceding section, we learned that teamwork strategies and tools—

- Are available to both team members and leaders
- Can be categorized according to the specific barriers to team effectiveness in a given situation
- Can all be applied to most situations because they complement one another



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Action Planning

“To improve teamwork in your work area, what can you commit to focusing on?”

“The achievements of an organization are the results of the combined effort of each individual.”

—Vince Lombardi



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