

TeamSTEPPS[®] for Office-Based Care



COURSE EVALUATION

TeamSTEPPS[®] for Office-Based Care

Location: _____

Rating Scale
(Circle one) 1 = Poor, inadequate, did not meet, ineffective
2 = Good, adequate, met, satisfactory, effective
3 = Excellent, more than adequate, exceeded, very effective

Date: _____

TeamSTEPPS Fundamentals

Instructor Name:	Poor	Good	Excellent
To what extent was the speaker knowledgeable, organized, & effective in his/her presentation?	1	2	3
<i>To what extent did you achieve the objectives of this session?</i>			
1. Describe the impact of errors and why they occur	1	2	3
2. Describe the TeamSTEPPS framework.....	1	2	3
3. Discuss the benefits of team structure in teamwork.....	1	2	3
4. Identify the role of patients and their families as part of the team	1	2	3
5. Describe tools for leading teams, including briefs, huddles, and debriefs.....	1	2	3
6. Explain situation awareness and identify undermining conditions.....	1	2	3
7. Define a shared mental model and how it is cultivated within a team.....	1	2	3
8. Identify tools and strategies to facilitate mutual support.....	1	2	3
9. Identify tools and strategies that can improve a team's communication.....	1	2	3
To what extent were the teaching methods and aids used effectively?	1	2	3

Comments:

Summary: Putting It All Together

Instructor Name:	Poor	Good	Excellent
To what extent was the speaker knowledgeable, organized, & effective in his/her presentation?	1	2	3
<i>To what extent did you achieve the objectives of this session?</i>			
1. Review the tools and principles of TeamSTEPPS.....	1	2	3
2. Review the role of the Practice Facilitator and the change team in introducing TeamSTEPPS in an office-based setting	1	2	3
To what extent were the teaching methods and aids used effectively?	1	2	3

Comments:



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Teaching and Coaching			
Instructor Name:	Poor	Good	Excellent

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation?	1	2	3
<i>To what extent did you achieve the objectives of this session?</i>			
1. Define the role of a coach.....	1	2	3
2. Identify traits and skills of effective coaches	1	2	3
3. Discuss the coaching process	1	2	3
4. Demonstrate the use of coaching skills and techniques	1	2	3
5. Use the identified skills to create an effective training program.....	1	2	3
6. Address teaching TeamSTEPPS tools as part of a coursework style approach where tools are divided into levels of difficulty.....	1	2	3
To what extent were the teaching methods and aids used effectively?	1	2	3

Comments:

Change Management			
Instructor Name:	Poor	Good	Excellent

To what extent was the speaker knowledgeable, organized, & effective in his/her presentation?	1	2	3
<i>To what extent did you achieve the objectives of this session?</i>			
1. List the Eight Steps of Change.....	1	2	3
2. Identify errors common to organizational change.....	1	2	3
3. Discuss what is involved in creating a new culture	1	2	3
4. Begin planning your organizational change strategy	1	2	3
To what extent were the teaching methods and aids used effectively?	1	2	3

Comments:



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Rate the following about the overall course:

The overall course:

Was well organized, using the scheduled time efficiently. Agree Neutral Disagree

Provided practical, useful information. Agree Neutral Disagree

Used a sequence that facilitated learning. Agree Neutral Disagree

Was up to date in terms of current practice and issues. Agree Neutral Disagree

Please respond to the following questions regarding disclosure of commercial support:

Were you provided disclosure of significant support or substantial financial relationships between faculty and commercial entities? Yes Neutral No

Was bias in favor of a product present to the extent that the presentation was unbalanced or represented commercial promotion? Yes Neutral No

If you feel any of the presentations were unbalanced, please elaborate.

What changes will you make in your practice as a result of this activity?

How can the educational aspects of this activity be improved?

What recommendations do you have for future speakers or topics?

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Additional Comments: