

VIDEO REFLECTIONS

Directions

As you view the video, make a note of your thoughts and observations. What problems do you see occurring? Where do you see breakdowns in the process of providing quality patient care? How could the breakdowns have been avoided?

As you identify breakdowns, consider for each whether it falls under the TeamSTEPPS component of leadership, communication, situation monitoring, or mutual support and place a check (✓) under the appropriate column.

| Problem or Breakdown You Observe | Leadership | Communication | Situation Monitoring | Mutual Support |
|----------------------------------|------------|---------------|----------------------|----------------|
| 1. | | | | |
| 2. | | | | |
| 3. | | | | |
| 4. | | | | |
| 5. | | | | |

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