Did you know...

**Patient safety issues in primary care are real.**

Annually, **1 in 20** outpatients experiences a diagnostic error.

55% of patients said diagnostic errors were a chief concern in outpatient visits.

1 in 9 ED admissions are related to an adverse drug event.

An estimated **160 million** medication errors occur each year in primary care.

Up to 80% of information shared in a primary care visit is immediately forgotten by patients.

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**Improve patient safety by engaging patients and families.**

- **Reduce errors and improve visit efficiency by setting the visit agenda together with Be Prepared To Be Engaged.**
- **Encourage safe medicine practices by Creating a Safe Medicine List Together.**
- **Improve communication and health literacy through Teach-Back.**
- **Support closed-loop and collaborative communication using the Warm Handoff Plus.**

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To learn more and get started, visit https://www.ahrq.gov/professionals/quality-patient-safety/patient-family-engagement/pfeprimarycare/index.html