



# Create a Safe Medicine List Together

## Scripts

### Request patients bring in all their medicines

[Clinician] wants you to bring all of your medicines to your next appointment so we can make sure we have a complete medicine list for you. We need to know about all the medicines you take from all of your doctors, so we want you to bring in everything you take – all your prescriptions and over-the-counter medicines, including pills and liquids, and also drops, creams, inhalers, injections, vitamins, and supplements. Bring them in their original container. [Optional: Here’s a bag you can use to bring them in.] We want to make sure you are taking your medicines in the best way for you and that all your medicines work well together.

### Remind patients to bring in all their medicines

Can be used in person or in an automated reminder

Please remember to bring in all of your medicines to your appointment with [clinician] on [date] at [time]. Bring all your medicines from all your doctors, and bring them in their original container. Be sure to bring your prescriptions and your vitamins and over-the-counter medicines too. This includes drops, creams, inhalers, and injections.

### Respond to patients who are reluctant to bring in all their medicines

If a patient says	Respond
My doctor already knows what I take.	We also need to know what other doctors have prescribed and what nonprescription medicines you’re taking, like vitamins and supplements.
The computer keeps track of all of my medicines.	The computer doesn’t always have the medicines that your other doctors prescribed, and we don’t always know the vitamins, supplements, or even over-the-counter medicines you are taking.
I’m at work all day and don’t want to carry my medicines with me or leave them in the car.	You can take pictures of each of your medicines and just bring in your phone. Make sure to include the label because it has important information.
Some of medicines need to be refrigerated.	You can bring that medicine in a thermal bag, like a lunch box. Or you can take a picture of the medicine. Make sure to include the label because it has important information.