Updating the Hospital Survey and Nonpunitive Response to Error

• **HSOPS 2.0**
  - Conducting cognitive testing and a pilot study
  - Version 2.0 to be released in early 2018
  - Revising the Nonpunitive Response to Error composite to reflect Just Culture concepts

• **Next HSOPS database submission June 2017**
  - Original 1.0 version
Resources

AHRQ Resources
1. Action Planning Tool
2. Improving Patient Safety in Hospitals: A Resource List for Users of the AHRQ Hospital Survey on Patient Safety Culture
3. 2016 Hospital Comparative Database Report

UNC Resources
1. Corrective Action Policy
2. Corrective Action Report
3. Employee Counseling Report
4. Pre-Disciplinary Conference Notification Letter and Report
To Ask a Question

Click on the “Q&A” icon to get the Q & A window to appear

To submit a question, type question here and hit submit
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www.ahrq.gov
Thank you!

Additional questions or comments?

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