Do you have ideas   
to help improve   
our hospital?

Become a patient   
and family advisor.

Dear ,

I would like to invite you to find out more about **becoming a patient and family advisor** at [insert hospital name].

I think you may have great ideas about how we can improve the health care experience for patients and families.

I hope you are interested in learning more about serving as a patient and family advisor. Please see the back of this card for more information.

Sincerely,

There are two logos: the logo of the U.S. Department of Health and Human Services and the logo of the Agency for Healthcare Research and Quality (AHRQ): Advancing Excellence in Health Care www.ahrq.gov

Do you have ideas   
to help improve   
our hospital?

Become a patient   
and family advisor.

Dear ,

I would like to invite you to find out more about **becoming a patient and family advisor** at [insert hospital name].

I think you may have great ideas about how we can improve the health care experience for patients and families.

I hope you are interested in learning more about serving as a patient and family advisor. Please see the back of this card for more information.

Sincerely,

There are two logos: the logo of the U.S. Department of Health and Human Services and the logo of the Agency for Healthcare Research and Quality (AHRQ): Advancing Excellence in Health Care www.ahrq.gov

# Patient and family advisors help us by:

* Sharing stories about their hospital experience in training sessions for nurses, doctors, and other hospital staff.
* Helping to create materials and plans for improving health care quality and safety for all patients.
* Providing input on how to improve our policies and care practices.
* Giving feedback about their hospital stay.
* Letting us know what went well and what we   
  can do better.

We are grateful to the patients and families who become advisors.

## Join us!

### Guide to Patient and Family Engagement

# What skills do advisors need?

## Advisors need to:

Listen and share their opinions respectfully.

Think about ways to improve health care.

Work well with others.

You do not need any special qualifications to be an advisor. We will provide any training that you need.

### For more information about becoming an advisor, please contact:

[Insert staff liaison name]

[Insert telephone]

[Insert email]

[Insert Web site]

# Patient and family advisors help us by:

* Sharing stories about their hospital experience in training sessions for nurses, doctors, and other hospital staff.
* Helping to create materials and plans for improving health care quality and safety for all patients.
* Providing input on how to improve our policies and care practices.
* Giving feedback about their hospital stay.
* Letting us know what went well and what we   
  can do better.

We are grateful to the patients and families who become advisors.

## Join us!

### Guide to Patient and Family Engagement

# What skills do advisors need?

## Advisors need to:

Listen and share their opinions respectfully.

Think about ways to improve health care.

Work well with others.

You do not need any special qualifications to be an advisor. We will provide any training that you need.

### For more information about becoming an advisor, please contact:

[Insert staff liaison name]

[Insert telephone]

[Insert email]

[Insert Web site]