Do you have ideas to help improve our hospital?

Become a patient and family advisor.

Dear ________________________,

I would like to invite you to find out more about becoming a patient and family advisor at [insert hospital name].

I think you may have great ideas about how we can improve the health care experience for patients and families.

I hope you are interested in learning more about serving as a patient and family advisor. Please see the back of this card for more information.

Sincerely,
Patient and family advisors help us by:

- Sharing stories about their hospital experience in training sessions for nurses, doctors, and other hospital staff.
- Helping to create materials and plans for improving health care quality and safety for all patients.
- Providing input on how to improve our policies and care practices.
- Giving feedback about their hospital stay.
- Letting us know what went well and what we can do better.

We are grateful to the patients and families who become advisors.

Join us!

Guide to Patient and Family Engagement

What skills do advisors need?

Advisors need to:

- Listen and share their opinions respectfully.
- Think about ways to improve health care.
- Work well with others.

You do not need any special qualifications to be an advisor. We will provide any training that you need.

For more information about becoming an advisor, please contact:

[Insert staff liaison name]
[Insert telephone]
[Insert email]
[Insert Web site]