We are partners in your care

We work to make sure you get the   
best care possible.

# We will:

* 0TGive0T you timely and complete information about your care
* 0TAsk0T about and listen to   
  your concerns
* 0TExplain0T things in a way that   
  you can understand
* 0TEncourage0T your involvement in making decisions about your care and support your choices
* 0TInvolve0T family and friends   
  in ways that you wish

Logo for Agency for Healthcare Research and Quality
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# What can you do?

* 0TTell doctors and nurses about your health.0T Tell us about yourself and how you are feeling. Don’t assume we know everything about you.
* 0TMake sure you understand what doctors and nurses tell you.0T Repeat back what they say in   
  your own words to make sure they explained things well.
* 0TAsk questions until you understand the answers.0T Make sure you get the information you need.
* 0TTell us who you want involved in your care.0T You get to decide   
  if you want family or friends to take part in conversations about your health.