We are partners in your care

We work to make sure you get the best care possible.

We will:

• **Give** you timely and complete information about your care
• **Ask** about and listen to your concerns
• **Explain** things in a way that you can understand
• **Encourage** your involvement in making decisions about your care and support your choices
• **Involve** family and friends in ways that you wish

What can you do?

• **Tell doctors and nurses about your health.** Tell us about yourself and how you are feeling. Don’t assume we know everything about you.
• **Make sure you understand what doctors and nurses tell you.** Repeat back what they say in your own words to make sure they explained things well.
• **Ask questions until you understand the answers.** Make sure you get the information you need.
• **Tell us who you want involved in your care.** You get to decide if you want family or friends to take part in conversations about your health.