



# We are partners in your care

We work to make sure you get the best care possible.

## We will:

- **Give** you timely and complete information about your care
- **Ask** about and listen to your concerns
- **Explain** things in a way that you can understand
- **Encourage** your involvement in making decisions about your care and support your choices
- **Involve** family and friends in ways that you wish

## What can you do?

- **Tell doctors and nurses about your health.** Tell us about yourself and how you are feeling. Don't assume we know everything about you.
- **Make sure you understand what doctors and nurses tell you.** Repeat back what they say in your own words to make sure they explained things well.
- **Ask questions until you understand the answers.** Make sure you get the information you need.
- **Tell us who you want involved in your care.** You get to decide if you want family or friends to take part in conversations about your health.



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