INSTRUCTIONS FOR USING THIS TOOL
DELETE THIS SLIDE BEFORE PRESENTATION

• Use these PowerPoint slides for any presentations for which they may be useful.
• These slides may be useful earlier on in the process than during implementation; feel free to use them at any point in your QI process.
• Modify as needed to suit your hospital – you may wish to delete sections of slides, and/or add material relevant to your hospital.
Improvement Methods Overview

Prior to Action Planning

• Use Assessment of Organizational Readiness for Change related to the Inpatient Quality Indicators, Patient Safety Indicators, and/or Pediatric Quality Indicators (Section A tools or AHRQ Survey on Patient Safety Culture)
• Review current performance on each of the metrics (Section B tools)
• Determine priorities for performance improvement (Section C tool)

Preparation/Action Planning

• Designate staff who will work as a project team throughout the performance improvement initiative
• Have the team review the output from the tools in sections A, B, and C
• Have the team review list of other resources in case they may be helpful (Section G tools)
Performance Improvement Model

1. Diagnose the problem
2. Plan and implement best practices
3. Measure results and analyze
4. Evaluate effectiveness of actions taken
5. Evaluate, standardize, and communicate

Step 1
Diagnose the Problem

Step 2
Plan and Implement Best Practices

Step 3
Measure Results and Analyze

Step 4
Evaluate Effectiveness of Actions Taken

Step 5
Evaluate, Standardize, and Communicate

Yes?
Improvement

No?

Step 1
Diagnose the Problem
- Describe Improvement Initiative – Project Charter (Tool D.2)
- Review and Select Best Practices (Tools D.3, D.4)
- Conduct a Gap Analysis (Tool D.5)
- Select Best Practices on Gap Analysis

Step 2
Plan and Implement Best Practices
- Develop Implementation Plan (Tool D.6)

Step 3
Measure Results and Analyze
- Implementation Measurement (Tool D.7)
- Collect data on key process measures related to each best practice
- Review data to determine effectiveness

Step 4
Evaluate Effectiveness of Actions Taken
- Results satisfactory:
  - Continue implementation, data measurement, and analysis
  - Integrate and standardize best practices throughout facility
- Results not satisfactory:
  - Identify issues blocking success
  - Report results to facility leadership

Step 5
Evaluate, Standardize, and Communicate
- Project Evaluation (Tool D.8)
  - Focus on lessons learned
  - Future planning
  - Standardization of best practices