INSTRUCTIONS FOR USING THIS TOOL

DELETE THIS SLIDE BEFORE PRESENTATION

• Use these PowerPoint slides for any presentations for which they may be useful.

• These slides may be useful earlier on in the process than during implementation; feel free to use them at any point in your QI process.

• Modify as needed to suit your hospital – you may wish to delete sections of slides, and/or add material relevant to your hospital.
Improvement Methods Overview

**Prior to Action Planning**
- Use Assessment of Organizational Readiness for Change related to the Pediatric Quality Indicators (Section A tools or AHRQ Survey on Patient Safety Culture)
- Review current performance on each of the metrics (Section B tools)
- Determine priorities for performance improvement (Section C tool)

**Preparation/Action Planning**
- Designate staff who will work as a project team throughout the performance improvement initiative
- Have the team review the output from the tools in sections A, B, and C
- Have the team review list of other resources in case they may be helpful (Section G tools)
Performance Improvement Model

1. Diagnose the problem
2. Plan and implement best practices
3. Measure results and analyze
4. Evaluate effectiveness of actions taken
5. Evaluate, standardize, and communicate

Step 1
Diagnose the Problem

Step 2
Plan and Implement Best Practices

Step 3
Measure Results and Analyze

Step 4
Evaluate Effectiveness of Actions Taken

Step 5
Evaluate, Standardize, and Communicate

Yes?
Improvement

No?

Step 1
Diagnose the Problem
• Describe Improvement Initiative – Project Charter (Tool D.2)
• Review and Select Best Practices (Tools D.3, D.4)
• Conduct a Gap Analysis (Tool D.5)
• Select Best Practices on Gap Analysis

Step 2
Plan and Implement Best Practices
• Develop Implementation Plan (Tool D.6)

Step 3
Measure Results and Analyze
• Implementation Measurement (Tool D.7)
• Collect data on key process measures related to each best practice
• Review data to determine effectiveness

Step 4
Evaluate Effectiveness of Actions Taken
• Results satisfactory:
  • Continue implementation, data measurement, and analysis
  • Integrate and standardize best practices throughout facility
• Results not satisfactory:
  • Identify issues blocking success
  • Report results to facility leadership

Step 5
Evaluate, Standardize, and Communicate
• Project Evaluation (Tool D.8)
  • Focus on lessons learned
  • Future planning
  • Standardization of best practices

Yes?
Improvement
No?