EXECUTIVE SUMMARY
2019 NURSING HOME SURVEY DATABASE REPORT

This overview of survey results summarizes how nursing home providers and staff perceive patient safety culture based on the 2019 Nursing Home Survey on Patient Safety Culture Database.

HIGHLIGHTS
- 10,499 nursing home providers & staff responded
- 12 areas or composite measures of patient safety culture were assessed in the survey
- 67% is the average percent positive score for all 12 composite measures of patient safety culture

How Nursing Homes Administered The Survey
- Web 43%
- Web & Paper 42%
- Paper 14%

OVERALL RESULTS

AREAS OF STRENGTH

Overall Perceptions of Resident Safety
indicated that residents are well cared for and safe
85%

Feedback and Communication About Incidents
reported that staff discuss ways to keep residents safe and incidents from happening again
85%

AREAS FOR POTENTIAL IMPROVEMENT

Staffing
indicated that there are enough staff to handle the workload and meet residents' needs during shift changes
46%

Communication Openness
reported that staff can speak up about problems they see and their suggestions are valued
55%

Agency for Healthcare Research and Quality
OTHER RESULTS by

Bed Size

**Smaller Nursing Homes**

with 1-49 beds had the **highest** scores when averaging all composite measures (71% positive)

**Larger Nursing Homes**

with 200+ beds had the **lowest** scores when averaging all composite measures (63% positive)

Census Region

**South**

Nursing homes in the South had the **highest** scores when averaging all composite measures (72% positive)

**Northeast**

Nursing homes in the Northeast had the **lowest** scores when averaging all composite measures (65% positive)

Shifts Worked Most Often

**Days**

Day shift staff had the **highest** scores when averaging all composite measures (70% positive)

**Nights**

Night shift staff had the **lowest** scores when averaging all composite measures (63% positive)

Job Title

**Administrators/Managers**

had the **highest** scores when averaging all composite measures (79% positive)

**Nursing Assistants/Aides**

had the **lowest** scores when averaging all composite measures (64% positive)

What’s Next? Action planning for patient safety improvement

1. Define your goals  
2. Plan your initiatives  
3. Communicate your action plan


Data Submission Information: [https://www.ahrq.gov/sops/databases/nursing-home/databases/submission.html](https://www.ahrq.gov/sops/databases/nursing-home/databases/submission.html)