



Surveys on
Patient Safety
Culture®

2025 Surveys on Patient Safety Culture®

Ambulatory Surgery Center Survey Database Report

Part II: Appendixes



PATIENT
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Overview of Appendixes

Appendixes A and B present average percent positive scores for the survey composite measures and items across database ambulatory surgery centers (ASCs) shown by the following ASC and respondent characteristics.

Appendix A: Results by Facility Characteristics

- A1. Number of Operating/Procedure Rooms
- A2. Specialty
- A3. Geographic Region

Appendix B: Results by Respondent Characteristics

- B1. Staff Position
- B2. Hours Worked Per Week
- B3. Presence in Surgery/Procedure Room

You can compare your ASC's percent positive scores with the averages shown in Appendix A based on the characteristics of your ASC (number of operating/procedure rooms, specialty, and geographic region).

To compare your ASC's results with the averages in Appendix B, your ASC will need to compute percent positive scores on the SOPS ASC composite measures and items by respondent characteristics (staff position, hours worked per week, and presence in surgery room).

When comparing your ASC's results with the database results, note that the database only provides *relative* comparisons. Although your ASC's survey results may have higher percent positive scores, there may still be room for improvement within your ASC in an *absolute* sense.

Highlights From Appendix A

Number of Operating/Procedure Rooms (Tables A1-1, A1-2)

- **Overall Finding:** Staff from smaller ASCs (*1 to 4 operating/procedure rooms*) had more positive perceptions of patient safety culture than staff from larger ASCs (*5 or more operating/procedure rooms*) on 7 of the 8 composite measures.
- **Largest Composite Measure Difference:** Staff from ASCs with *3 operating/procedure rooms* reported better perceptions of Response to Mistakes and Staffing, Work Pressure, and Pace, compared with staff from ASCs with *7 or more operating/procedure rooms* (89 percent positive versus 81, and 75 percent positive versus 67 percent, respectively).

- **Largest Item Difference:** ASCs with 3 *operating/procedure rooms* had more staff indicate that disrespectful behavior is **not** allowed, compared with ASCs with 7 or more *operating procedure rooms* (Item B6, 81 percent indicated disrespectful behavior is **not** allowed versus 68 percent, respectively).

Specialty (Tables A2-1, A2-2)

- **Overall Findings:**
 - Staff from *multispecialty* ASCs had very similar perceptions of patient safety culture compared with staff from *single-specialty* ASCs on all composite measures, with differences of no more than 3 percentage points.
 - Staff from *Gastroenterology* ASCs had more positive perceptions on all the composite measures compared with staff from *Ophthalmology* ASCs.
- **Largest Composite Measure Difference:** Staff from *Gastroenterology* ASCs reported better perceptions of Staff Training compared with staff from *Ophthalmology* ASCs (87 percent positive versus 75 percent, respectively).
- **Largest Item Difference:** *Gastroenterology* ASCs had more staff who do **not** feel pressured to do tasks they haven't been trained to do, compared with staff from *Ophthalmology* ASCs (Item B3, 82 percent do **not** feel pressured versus 62 percent, respectively)

Geographic Region (Tables A3-1, A3-3)

- **Overall Finding:** Staff from *East North Central* ASCs had slightly lower perceptions of patient safety culture than all other geographic regions on half of the composite measures.
- **Largest Composite Measure Difference:** Staff from *Mid-Atlantic* ASCs reported better perceptions of Staffing, Work Pressure, and Pace compared with staff from *West North Central* ASCs (78 percent positive versus 66 percent, respectively).
- **Largest Item Difference:** *West North Central* ASCs had more staff indicate that before the start of procedures, the doctor encouraged team members to discuss concerns at any time, compared to staff from *East South Central* ASCs (Item G2, 82 percent indicated encouragement to speak up versus 58 percent, respectively).

Highlights From Appendix B

Staff Position (Tables B1-1, B1-2)

- **Overall Finding:** *Doctors/physicians/surgeons* had the most positive perceptions of patient safety culture compared with all other staff positions on more than half of the composite measures.
- **Largest Composite Measure Difference:** *Doctors/physicians/surgeons* reported better perceptions of Staffing, Work Pressure, and Pace compared with *Other clinical staff or clinical support staff* (96 percent positive versus 62 percent, respectively).

- **Largest Item Difference:** More *doctors/physicians/surgeons* do **not** feel rushed when taking care of patients compared with *nurses* (Item A10, 93 percent do **not** feel rushed versus 37 percent, respectively).

Hours Worked Per Week (Tables B2-1, B2-2)

- **Overall Finding:** Staff who work *1–16 hours* per week had more positive perceptions of patient safety culture than staff who work more hours, on 7 of the 8 composite measures.
- **Largest Composite Measure Difference:** Staff who work *1–16 hours* per week reported better perceptions of Staffing, Work Pressure, and Pace compared with staff who work *32–40 hours* (88 percent positive versus 67 percent, respectively).
- **Largest Item Difference:** More staff who work *1–16 hours* per week do **not** feel rushed when taking care of patients, compared with staff who work *17–31 hours* (Item A10, 78 percent do **not** feel rushed versus 45 percent, respectively).

Presence in Surgery Room (Table B3-1)

- **Overall Finding:** For most of the composite measures, staff who were **not** typically present during surgeries, procedures or treatments, had slightly higher perceptions of patient safety culture than staff who were present, with differences of no more than 4 percentage points.



Appendix A: Results by ASC Characteristics

Table A-1 presents information for the characteristics of ASCs included in the 2025 SOPS ASC Survey Database and provides comparisons of select characteristics to the 2025 Centers for Medicare & Medicaid Services' (CMS) ASCs¹.

Table A-1. Database ASC Characteristics Compared With 2025 CMS ASCs

ASC Characteristics	Database ASCs (N=292)		CMS ASCs* (N=6,499)	
	Number	Percent	Number	Percent
Number of Operating/Procedure Rooms				
1 to 2 Rooms	41	14%	3,212	52%
3 Rooms	57	20%	1,178	19%
4 Rooms	56	19%	828	13%
5 Rooms	52	18%	336	5%
6 Rooms	41	14%	289	5%
7 Rooms or more	45	15%	382	6%
Multispecialty vs. Single-Specialty*	Number	Percent	Number	Percent
Multispecialty	245	84%	2,979	48%
Single-specialty	47	16%	3,246	52%
Single-Specialty*	Number	Percent	Number	Percent
Cardiology	2	4%	--	--
Gastroenterology	29	62%	864	27%
Ophthalmology	10	21%	799	25%
Orthopedics	3	6%	180	6%
Pain management	2	4%	409	13%
Urology	1	2%	--	--
Other	0	0%	994	31%

* CMS facilities are considered multispecialty if more than one type of surgery provided was indicated. There were 274 CMS ASCs that had missing data for the type of surgery provided. The "Other" category for CMS ASCs may combine specialties that could be specified in the 2025 SOPS Medical Office Survey Database.

¹ 2025 Centers for Medicare & Medicaid Services (CMS) Provider of Services File - Internet Quality Improvement and Evaluation System - Home Health Agency, Ambulatory Surgical Center, and Hospice Providers.

<https://data.cms.gov/provider-characteristics/hospitals-and-other-facilities/provider-of-services-file-internet-quality-improvement-and-evaluation-system-home-health-agency-ambulatory-surgical-center-and-hospice-providers>. Accessed September 9, 2025.

Table A-1. Database ASC Characteristics Compared to 2025 CMS ASCs (cont.)

ASC Characteristics	Database ASCs (N=292)		CMS ASCs (N=6,499)	
	Number	Percent	Number	Percent
Ownership*				
Physician	10	3%	--	--
Hospital or health system	26	9%	--	--
Other/A mix of ownership	256	88%	--	--
Ownership Status*				
Not for profit	19	7%	--	--
For profit	273	93%	--	--
Geographic Region	Number	Percent	Number	Percent
New England	14	5%	173	3%
Mid-Atlantic	22	8%	678	10%
South Atlantic/Associated Territories	85	29%	1,665	26%
East North Central	26	9%	706	11%
East South Central	10	3%	329	5%
West North Central	29	10%	378	6%
West South Central	53	18%	712	11%
Mountain	16	5%	652	10%
Pacific/Associated Territories	37	13%	1,206	19%

* Ownership and Ownership Status are not provided for CMS ASCs due to different options in the 2025 SOPS Medical Office Survey Database and CMS Database.

Note: (1) Percentages may not add to 100 due to rounding. (2) States are categorized into regions as follows:

- New England: CT, MA, ME, NH, RI, VT
- Mid-Atlantic: NJ, NY, PA
- South Atlantic/Associated Territories: DC, DE, FL, GA, MD, NC, SC, VA, WV, PR, VI
- East North Central: IL, IN, MI, OH, WI
- East South Central: AL, KY, MS, TN
- West North Central: IA, KS, MN, MO, ND, NE, SD
- West South Central: AR, LA, OK, TX
- Mountain: AZ, CO, ID, MT, NM, NV, UT, WY
- Pacific/Associated Territories: AK, AS, CA, GU, HI, MH, MP, OR, WA

A1: Results by Number of Operating/Procedure Rooms

Note 1: The number of ASCs and respondents by number of operating/procedure rooms is shown in each table. An ASC was included if they had at least three (3) respondents answer a specific survey item. The number of ASCs and respondents corresponding to each table and data cell will vary because of the omission of a specific survey item and individual nonresponse/missing data.

Note 2: The margin of error is displayed below the percent positive response and represents the range within which the true percent positive estimate for each category is likely to fall, 95 percent of the time. See the Explanation of Calculations in the main report for more information.

Table A1-1. Composite Measure Average Percent Positive Response and Margin of Error by Number of Operating/Procedure Rooms

SOPS Composite Measures	Number of Operating/Procedure Rooms					
	1 to 2 Rooms	3 Rooms	4 Rooms	5 Rooms	6 Rooms	7 Rooms or More
# ASCs	41	57	56	52	41	45
# Respondents	567	1,010	1,349	1,476	1,373	2,070
1. Organizational Learning – Continuous Improvement	92% ± 3.2%	93% ± 2.3%	92% ± 2.1%	89% ± 3.0%	90% ± 2.4%	89% ± 3.0%
2. Management Support for Patient Safety	90% ± 3.6%	92% ± 2.1%	90% ± 2.8%	88% ± 3.2%	89% ± 2.4%	88% ± 2.9%
3. Communication About Patient Information	90% ± 2.9%	90% ± 2.4%	90% ± 2.1%	88% ± 1.6%	89% ± 1.8%	87% ± 2.3%
4. Communication Openness	89% ± 3.0%	91% ± 2.1%	91% ± 2.1%	87% ± 2.3%	88% ± 2.3%	86% ± 2.6%
5. Teamwork	88% ± 3.1%	88% ± 2.6%	87% ± 2.5%	83% ± 2.6%	84% ± 2.3%	82% ± 2.6%
6. Response to Mistakes	85% ± 4.4%	89% ± 2.5%	87% ± 2.9%	82% ± 2.9%	84% ± 2.6%	81% ± 3.0%
7. Staff Training	81% ± 5.2%	83% ± 3.6%	84% ± 3.1%	79% ± 3.7%	81% ± 2.5%	78% ± 3.3%
8. Staffing, Work Pressure, and Pace	74% ± 4.8%	75% ± 3.9%	73% ± 4.5%	70% ± 4.2%	70% ± 4.0%	67% ± 4.3%
Composite Measure Average	86% ± 3.2%	88% ± 2.3%	87% ± 2.3%	83% ± 2.5%	85% ± 2.2%	82% ± 2.7%

Note: The margin of error is displayed below the percent positive response.

Table A1-2. Item Average Percent Positive Response and Margin of Error by Number of Operating/Procedure Rooms (Page 1 of 4)

Survey Items by SOPS Composite Measure	Number of Operating/Procedure Rooms					
	1 to 2 Rooms	3 Rooms	4 Rooms	5 Rooms	6 Rooms	7 Rooms or More
# ASCs	41	57	56	52	41	45
# Respondents	567	1,010	1,349	1,476	1,373	2,070
1. Organizational Learning – Continuous Improvement	% Strongly Agree/Agree					
This facility actively looks for ways to improve patient safety. (Item C1)	92% ± 3.6%	93% ± 2.9%	94% ± 2.2%	90% ± 3.0%	91% ± 2.6%	90% ± 3.2%
We make improvements when someone points out patient safety problems. (Item C3)	93% ± 3.3%	93% ± 2.2%	93% ± 2.3%	89% ± 2.9%	91% ± 2.3%	89% ± 2.8%
We are good at changing processes to make sure the same patient safety problems don't happen again. (Item C6)	91% ± 3.4%	92% ± 2.6%	91% ± 2.3%	88% ± 3.7%	89% ± 2.8%	87% ± 3.3%
2. Management Support for Patient Safety	% Strongly Agree/Agree					
Managers encourage everyone to suggest ways to improve patient safety. (Item E1)	90% ± 3.8%	92% ± 2.4%	91% ± 2.9%	87% ± 3.1%	90% ± 2.3%	86% ± 3.1%
Management examines near-miss events that could have harmed patients but did not. (Item E2)	90% ± 4.7%	93% ± 2.3%	91% ± 3.0%	91% ± 3.2%	90% ± 2.7%	89% ± 3.0%
Management provides adequate resources to improve patient safety. (Item E3)	89% ± 4.2%	91% ± 2.6%	90% ± 3.0%	87% ± 4.1%	87% ± 3.1%	88% ± 3.3%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table A1-2. Item Average Percent Positive Response and Margin of Error by Number of Operating/Procedure Rooms (Page 2 of 4)

Survey Items by SOPS Composite Measure	Number of Operating/Procedure Rooms					
	1 to 2 Rooms	3 Rooms	4 Rooms	5 Rooms	6 Rooms	7 Rooms or More
# ASCs	41	57	56	52	41	45
# Respondents	567	1,010	1,349	1,476	1,373	2,070
3. Communication About Patient Information	% Always/Most of the time					
Important patient care information is clearly communicated across areas in this facility. (Item A1)	94% ± 2.8%	94% ± 2.4%	94% ± 2.2%	94% ± 1.9%	94% ± 1.7%	92% ± 2.7%
We share key information about patients as soon as it becomes available. (Item A7)	94% ± 3.1%	94% ± 2.0%	95% ± 1.8%	95% ± 1.5%	94% ± 1.7%	93% ± 1.8%
Within this facility, we do a good job communicating information that affects patient care. (Item A9)	95% ± 2.2%	95% ± 2.2%	94% ± 2.5%	93% ± 2.1%	93% ± 1.8%	90% ± 3.1%
	% Never/Rarely					
Key information about patients is missing when it is needed. (Item A5*)	77% ± 5.7%	77% ± 4.6%	76% ± 3.8%	70% ± 3.4%	75% ± 3.4%	71% ± 3.3%
4. Communication Openness	% Always/Most of the time					
We feel comfortable asking questions when something doesn't seem right. (Item A2)	93% ± 2.7%	95% ± 1.9%	95% ± 1.7%	92% ± 2.2%	92% ± 1.8%	92% ± 2.7%
When we see someone with more authority doing something unsafe for patients, we speak up. (Item A4)	91% ± 3.7%	94% ± 1.8%	94% ± 1.9%	92% ± 1.5%	92% ± 2.2%	89% ± 2.2%
Our ideas and suggestions are valued in this facility. (Item A6)	83% ± 4.8%	85% ± 4.0%	83% ± 3.7%	77% ± 4.4%	81% ± 3.8%	75% ± 4.0%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

**Table A1-2. Item Average Percent Positive Response and Margin of Error by Number of Operating/Procedure Rooms
(Page 3 of 4)**

Survey Items by SOPS Composite Measure	Number of Operating/Procedure Rooms					
	1 to 2 Rooms	3 Rooms	4 Rooms	5 Rooms	6 Rooms	7 Rooms or More
# ASCs	41	57	56	52	41	45
# Respondents	567	1,010	1,349	1,476	1,373	2,070
5. Teamwork	% Strongly Agree/Agree					
When someone in this facility gets really busy, others help out. (Item B1)	91% ± 2.8%	91% ± 2.7%	90% ± 2.6%	90% ± 2.4%	89% ± 2.7%	88% ± 2.3%
Doctors and staff clearly understand each other’s roles and responsibilities. (Item B4)	89% ± 4.0%	87% ± 3.3%	87% ± 2.9%	85% ± 3.1%	86% ± 2.9%	84% ± 3.3%
We work together as an effective team. (Item B8)	93% ± 3.7%	94% ± 2.2%	92% ± 2.5%	90% ± 2.7%	90% ± 2.3%	89% ± 2.7%
	% Strongly Disagree/Disagree					
Our facility allows disrespectful behavior by those working here. (Item B6*)	78% ± 5.1%	81% ± 4.3%	80% ± 3.9%	70% ± 4.6%	72% ± 4.2%	68% ± 4.2%
6. Response to Mistakes	% Strongly Agree/Agree					
Staff are treated fairly when they make mistakes. (Item C2)	84% ± 5.2%	88% ± 3.1%	86% ± 3.4%	79% ± 3.4%	83% ± 2.7%	80% ± 3.5%
Learning, rather than blame, is emphasized when mistakes are made. (Item C4)	83% ± 4.7%	86% ± 3.7%	86% ± 3.4%	79% ± 3.5%	82% ± 2.8%	79% ± 3.4%
Staff are told about patient safety problems that happen in this facility. (Item C5)	87% ± 4.8%	92% ± 2.2%	89% ± 3.0%	87% ± 3.2%	87% ± 3.2%	84% ± 2.8%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table A1-2. Item Average Percent Positive Response and Margin of Error by Number of Operating/Procedure Rooms (Page 4 of 4)

Survey Items by SOPS Composite Measure	Number of Operating/Procedure Rooms					
	1 to 2 Rooms	3 Rooms	4 Rooms	5 Rooms	6 Rooms	7 Rooms or More
# ASCs	41	57	56	52	41	45
# Respondents	567	1,010	1,349	1,476	1,373	2,070
7. Staff Training	% Strongly Agree/Agree					
Staff who are new to this facility receive adequate orientation. (Item B2)	81% ± 5.9%	84% ± 4.0%	87% ± 3.1%	82% ± 4.4%	82% ± 3.0%	82% ± 3.8%
We get the on-the-job training we need in this facility. (Item B5)	85% ± 5.1%	88% ± 3.2%	89% ± 2.6%	84% ± 3.9%	88% ± 2.4%	84% ± 3.1%
Staff get the refresher training they need. (Item B7)	83% ± 5.9%	85% ± 3.7%	85% ± 3.3%	80% ± 3.8%	83% ± 3.1%	79% ± 3.8%
	% Strongly Disagree/Disagree					
Staff feel pressured to do tasks they haven't been trained to do. (Item B3*)	74% ± 6.2%	77% ± 4.8%	76% ± 4.6%	69% ± 4.6%	71% ± 3.7%	68% ± 3.9%
8. Staffing, Work Pressure, and Pace	% Always/Most of the time					
We have enough staff to handle the workload. (Item A3)	81% ± 5.2%	80% ± 5.2%	80% ± 5.0%	79% ± 4.6%	79% ± 4.7%	76% ± 5.3%
There is enough time between procedures to properly prepare for the next one. (Item A8)	86% ± 5.3%	88% ± 4.0%	84% ± 4.5%	81% ± 4.0%	81% ± 4.5%	79% ± 4.3%
	% Never/Rarely					
We feel rushed when taking care of patients. (Item A10*)	55% ± 6.7%	58% ± 5.5%	56% ± 5.6%	50% ± 5.5%	49% ± 4.9%	46% ± 4.7%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table A1-3. Item Average Percent Positive Response and Margin of Error for Communication in the Surgery/Procedure Room by Number of Operating/Procedure Rooms

Communication in the Surgery/Procedure Room	Number of Operating/Procedure Rooms					
	1 to 2 Rooms	3 Rooms	4 Rooms	5 Rooms	6 Rooms	7 Rooms or More
# ASCs	41	56	55	52	41	44
# Respondents	287	496	646	708	643	911
In the past 6 months, how often were the following actions done in your facility?	% Always/Most of the time					
Just before the start of procedures, all team members stopped to discuss the overall plan of what was to be done. (Item G1)	94% ± 4.2%	96% ± 2.2%	92% ± 2.8%	93% ± 3.2%	94% ± 2.2%	94% ± 1.6%
Just before the start of procedures, the doctor encouraged all team members to speak up at any time if they had any concerns. (Item G2)	74% ± 7.5%	77% ± 4.8%	74% ± 5.7%	70% ± 5.3%	72% ± 5.0%	71% ± 5.2%
Immediately after procedures, team members discussed any concerns for patient recovery. (Item G3)	83% ± 5.2%	84% ± 3.9%	79% ± 4.7%	74% ± 4.6%	76% ± 4.4%	73% ± 5.0%

Note: The item’s survey location is shown in parentheses after the item text. Results for Communication in the Surgery/Procedure Room only include those respondents who answered “Yes” to typically being in the surgery/procedure room during surgeries, procedures, or treatments. The margin of error is displayed below the percent positive response.

Table A1-4. Average Percentage of Respondents and Margin of Error for Near-Miss Documentation by Number of Operating/Procedure Rooms

Near-Miss Documentation	Number of Operating/Procedure Rooms					
	1 to 2 Rooms	3 Rooms	4 Rooms	5 Rooms	6 Rooms	7 Rooms or More
# ASCs	41	57	56	52	41	45
# Respondents	552	986	1,299	1,461	1,325	1,977
When something happens that could harm the patient, but does not, how often is it documented in an incident or occurrence report? (Item D1)						
Always or Most of the time	93% ± 3.9%	93% ± 2.1%	95% ± 2.2%	92% ± 2.3%	91% ± 2.6%	89% ± 2.7%
Always	64% ± 6.0%	67% ± 4.4%	72% ± 4.5%	65% ± 4.2%	65% ± 4.4%	64% ± 4.7%
Most of the time	29% ± 4.7%	26% ± 3.5%	23% ± 3.7%	26% ± 3.1%	26% ± 3.3%	25% ± 3.4%
Sometimes	5% ± 2.8%	5% ± 1.9%	4% ± 1.6%	6% ± 1.9%	6% ± 1.9%	9% ± 2.5%
Rarely	1% ± 1.3%	1% ± 1.1%	1% ± 1.3%	2% ± 1.1%	2% ± 1.1%	2% ± 0.6%
Never	1% ± 1.1%	0% ± 0.2%	0% ± 0.4%	0% ± 0.3%	1% ± 0.8%	0% ± 0.3%

Note: The item's survey location is shown in parentheses after the item text. Percentages may not add to 100 due to rounding. "Always or Most of the time" may not equal the sum of the separate response option percentages due to rounding. The margin of error is displayed below the percent response.

Table A1-5. Average Percentage of Respondents and Margin of Error for Overall Rating on Patient Safety by Number of Operating/Procedure Rooms

Overall Rating on Patient Safety	Number of Operating/Procedure Rooms					
	1 to 2 Rooms	3 Rooms	4 Rooms	5 Rooms	6 Rooms	7 Rooms or More
# ASCs	41	57	56	52	41	45
# Respondents	560	1,002	1,334	1,469	1,360	2,023
Please give your facility an overall rating on patient safety. (Item F1)						
Excellent or Very Good	87% ± 4.6%	87% ± 3.7%	86% ± 3.6%	81% ± 3.8%	84% ± 3.1%	81% ± 4.3%
Excellent	53% ± 7.2%	60% ± 5.1%	59% ± 5.8%	49% ± 5.0%	52% ± 4.9%	48% ± 5.9%
Very Good	34% ± 5.2%	27% ± 3.9%	28% ± 4.0%	33% ± 3.3%	33% ± 3.6%	33% ± 3.1%
Good	9% ± 3.2%	10% ± 2.9%	10% ± 2.5%	15% ± 2.9%	12% ± 2.4%	14% ± 2.9%
Fair	3% ± 2.0%	2% ± 1.0%	2% ± 1.2%	3% ± 1.4%	3% ± 1.1%	4% ± 1.7%
Poor	0% ± 0.4%	1% ± 0.7%	1% ± 1.1%	1% ± 0.6%	1% ± 0.5%	1% ± 0.6%

Note: The item's survey location is shown in parentheses after the item text. Percentages may not add to 100 due to rounding. "Excellent or Very Good" may not equal the sum of the separate response option percentages due to rounding. The margin of error is displayed below the percent response.

A2: Results by Specialty

Note 1: The number of ASCs and respondents by specialty is shown in each table. An ASC was included if they had at least three (3) respondents answer a specific survey item. The number of ASCs and respondents corresponding to each table and data cell will vary because of the omission of a specific survey item and individual nonresponse/missing data.

Note 2: The margin of error is displayed below the percent positive response and represents the range within which the true percent positive estimate for each category is likely to fall, 95 percent of the time. See the Explanation of Calculations in the main report for more information.

Note 3: Specific specialties are listed for only single-specialty ASCs, and for specialties with at least 10 ASCs.

Table A2-1. Composite Measure Average Percent Positive Response and Margin of Error by Specialty

SOPS Composite Measures	Specialty			
	Multispecialty	Single-Specialty	Gastroenterology	Ophthalmology
<i># ASCs</i>	245	47	29	10
<i># Respondents</i>	6,808	1,037	603	242
1. Organizational Learning – Continuous Improvement	91% ± 1.1%	91% ± 3.5%	94% ± 2.1%	85% ± 11.4%
2. Management Support for Patient Safety	89% ± 1.2%	90% ± 3.4%	93% ± 3.1%	83% ± 9.7%
3. Communication About Patient Information	89% ± 0.9%	89% ± 2.9%	91% ± 2.2%	82% ± 9.6%
4. Communication Openness	88% ± 1.1%	90% ± 2.3%	91% ± 2.6%	88% ± 7.0%
5. Teamwork	85% ± 1.2%	87% ± 2.7%	88% ± 2.9%	84% ± 7.1%
6. Response to Mistakes	85% ± 1.4%	86% ± 3.2%	88% ± 3.6%	85% ± 5.7%
7. Staff Training	81% ± 1.6%	84% ± 4.5%	87% ± 5.4%	75% ± 9.4%
8. Staffing, Work Pressure, and Pace	72% ± 1.9%	69% ± 5.2%	69% ± 6.3%	64% ± 14.6%
Composite Measure Average	85% ± 1.1%	86% ± 2.9%	88% ± 2.9%	81% ± 8.6%

Note: The margin of error is displayed below the percent positive response.

Table A2-2. Item Average Percent Positive Response and Margin of Error by Specialty (Page 1 of 4)

Survey Items by SOPS Composite Measure	Specialty			
	Multispecialty	Single-Specialty	Gastroenterology	Ophthalmology
# ASCs	245	47	29	10
# Respondents	6,808	1,037	603	242
1. Organizational Learning – Continuous Improvement	% Strongly Agree/Agree			
This facility actively looks for ways to improve patient safety. (Item C1)	92% ± 1.2%	92% ± 4.1%	95% ± 2.4%	84% ± 15.3%
We make improvements when someone points out patient safety problems. (Item C3)	91% ± 1.1%	92% ± 3.4%	95% ± 2.3%	87% ± 10.9%
We are good at changing processes to make sure the same patient safety problems don't happen again. (Item C6)	90% ± 1.3%	90% ± 3.6%	93% ± 2.8%	83% ± 10.9%
2. Management Support for Patient Safety	% Strongly Agree/Agree			
Managers encourage everyone to suggest ways to improve patient safety. (Item E1)	89% ± 1.3%	91% ± 3.0%	94% ± 2.4%	82% ± 8.2%
Management examines near-miss events that could have harmed patients but did not. (Item E2)	91% ± 1.3%	90% ± 4.1%	91% ± 5.4%	^
Management provides adequate resources to improve patient safety. (Item E3)	89% ± 1.4%	91% ± 4.4%	94% ± 3.4%	82% ± 15.0%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. A caret (^) is shown when fewer than 10 ASCs had at least three (3) respondents to the item. The margin of error is displayed below the percent positive response.

Table A2-2. Item Average Percent Positive Response and Margin of Error by Specialty (Page 2 of 4)

Survey Items by SOPS Composite Measure	Specialty			
	Multispecialty	Single-Specialty	Gastroenterology	Ophthalmology
<i># of ASCs</i>	245	47	29	10
<i># Respondents</i>	6,808	1,037	603	242
3. Communication About Patient Information	% Always/Most of the time			
Important patient care information is clearly communicated across areas in this facility. (Item A1)	94% ± 1.0%	95% ± 2.9%	96% ± 2.9%	89% ± 9.6%
We share key information about patients as soon as it becomes available. (Item A7)	94% ± 0.8%	93% ± 2.6%	94% ± 2.0%	91% ± 7.8%
Within this facility, we do a good job communicating information that affects patient care. (Item A9)	93% ± 1.1%	95% ± 2.4%	97% ± 1.8%	89% ± 8.5%
	% Never/Rarely			
Key information about patients is missing when it is needed. (Item A5*)	74% ± 1.8%	74% ± 5.3%	78% ± 5.5%	61% ± 14.4%
4. Communication Openness	% Always/Most of the time			
We feel comfortable asking questions when something doesn't seem right. (Item A2)	93% ± 1.0%	95% ± 1.8%	95% ± 1.9%	93% ± 5.3%
When we see someone with more authority doing something unsafe for patients, we speak up. (Item A4)	92% ± 1.0%	94% ± 1.9%	94% ± 2.6%	95% ± 3.9%
Our ideas and suggestions are valued in this facility. (Item A6)	81% ± 1.8%	82% ± 5.0%	85% ± 5.9%	75% ± 14.1%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table A2-2. Item Average Percent Positive Response and Margin of Error by Specialty (Page 3 of 4)

Survey Items by SOPS Composite Measure	Specialty			
	Multispecialty	Single-Specialty	Gastroenterology	Ophthalmology
# ASCs	245	47	29	10
# Respondents	6,808	1,037	603	242
5. Teamwork	% Strongly Agree/Agree			
When someone in this facility gets really busy, others help out. (Item B1)	90% ± 1.1%	90% ± 3.0%	90% ± 3.7%	90% ± 6.9%
Doctors and staff clearly understand each other’s roles and responsibilities. (Item B4)	87% ± 1.4%	85% ± 3.6%	87% ± 4.6%	78% ± 8.8%
We work together as an effective team. (Item B8)	91% ± 1.2%	93% ± 2.7%	94% ± 3.0%	92% ± 5.3%
	% Strongly Disagree/Disagree			
Our facility allows disrespectful behavior by those working here. (Item B6*)	74% ± 2.0%	79% ± 4.6%	80% ± 5.1%	77% ± 11.8%
6. Response to Mistakes	% Strongly Agree/Agree			
Staff are treated fairly when they make mistakes. (Item C2)	83% ± 1.6%	86% ± 3.4%	88% ± 3.5%	88% ± 6.4%
Learning, rather than blame, is emphasized when mistakes are made. (Item C4)	83% ± 1.6%	83% ± 3.9%	84% ± 4.8%	82% ± 8.4%
Staff are told about patient safety problems that happen in this facility. (Item C5)	88% ± 1.4%	88% ± 3.7%	91% ± 3.8%	84% ± 7.6%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table A2-2. Item Average Percent Positive Response and Margin of Error by Specialty (Page 4 of 4)

Survey Items by SOPS Composite Measure	Specialty			
	Multispecialty	Single-Specialty	Gastroenterology	Ophthalmology
# ASCs	245	47	29	10
# Respondents	6,808	1,037	603	242
7. Staff Training	% Strongly Agree/Agree			
Staff who are new to this facility receive adequate orientation. (Item B2)	83% ± 1.7%	85% ± 5.3%	89% ± 5.7%	73% ± 15.1%
We get the on-the-job training we need in this facility. (Item B5)	86% ± 1.5%	90% ± 4.0%	92% ± 4.6%	85% ± 9.1%
Staff get the refresher training they need. (Item B7)	82% ± 1.7%	85% ± 4.8%	87% ± 6.5%	79% ± 10.3%
	% Strongly Disagree/Disagree			
Staff feel pressured to do tasks they haven't been trained to do. (Item B3*)	72% ± 2.1%	77% ± 5.7%	82% ± 6.1%	62% ± 13.7%
8. Staffing, Work Pressure, and Pace	% Always/Most of the time			
We have enough staff to handle the workload. (Item A3)	79% ± 2.2%	80% ± 5.5%	80% ± 6.2%	73% ± 17.8%
There is enough time between procedures to properly prepare for the next one. (Item A8)	84% ± 1.8%	80% ± 6.2%	79% ± 8.5%	76% ± 14.5%
	% Never/Rarely			
We feel rushed when taking care of patients. (Item A10*)	53% ± 2.5%	47% ± 5.9%	46% ± 7.4%	43% ± 14.3%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table A2-3. Item Average Percent Positive Response and Margin of Error for Communication in the Surgery/Procedure Room by Specialty

Communication in the Surgery/Procedure Room	Specialty			
	Multispecialty	Single-Specialty	Gastroenterology	Ophthalmology
# ASCs	243	46	28	10
# Respondents	3,201	490	283	114
In the past 6 months, how often were the following actions done in your facility?	% Always/Most of the time			
Just before the start of procedures, all team members stopped to discuss the overall plan of what was to be done. (Item G1)	94% ± 1.2%	95% ± 3.5%	93% ± 5.4%	^
Just before the start of procedures, the doctor encouraged all team members to speak up at any time if they had any concerns. (Item G2)	73% ± 2.4%	73% ± 6.9%	76% ± 8.5%	^
Immediately after procedures, team members discussed any concerns for patient recovery. (Item G3)	77% ± 2.1%	85% ± 4.7%	88% ± 4.7%	^

Note: The item’s survey location is shown in parentheses after the item text. Results for Communication in the Surgery/Procedure Room only include those respondents who answered “Yes” to typically being in the surgery/procedure room during surgeries, procedures, or treatments. A caret (^) is shown when fewer than 10 ASCs had at least three (3) respondents to the item. The margin of error is displayed below the percent positive response.

Table A2-4. Average Percentage of Respondents and Margin of Error for Near-Miss Documentation by Specialty

Near-Miss Documentation	Specialty			
	Multispecialty	Single-Specialty	Gastroenterology	Ophthalmology
# ASCs	245	47	29	10
# Respondents	6,614	986	558	237
When something happens that could harm the patient, but does not, how often is it documented in an incident or occurrence report? (Item D1)				
Always or Most of the time	92% ± 1.1%	93% ± 3.6%	94% ± 4.4%	85% ± 9.1%
Always	66% ± 2.1%	70% ± 5.1%	72% ± 5.8%	60% ± 15.2%
Most of the time	26% ± 1.6%	23% ± 3.3%	22% ± 4.4%	25% ± 8.6%
Sometimes	6% ± 0.9%	5% ± 2.2%	4% ± 2.0%	11% ± 7.5%
Rarely	1% ± 0.5%	2% ± 1.5%	1% ± 1.5%	3% ± 5.4%
Never	0% ± 0.2%	1% ± 0.9%	1% ± 1.4%	0% ± 0.9%

Note: The item’s survey location is shown in parentheses after the item text. Percentages may not add to 100 due to rounding. "Always or Most of the time" may not equal the sum of the separate response option percentages due to rounding. The margin of error is displayed below the percent response.

Table A2-5. Average Percentage of Respondents and Margin of Error for Overall Rating on Patient Safety by Specialty

Overall Rating on Patient Safety	Specialty			
	Multispecialty	Single-Specialty	Gastroenterology	Ophthalmology
# ASCs	245	47	29	10
# Respondents	6,725	1,023	591	241
Please give your facility an overall rating on patient safety. (Item F1)				
Excellent or Very Good	84% ± 1.7%	87% ± 4.7%	90% ± 4.0%	80% ± 16.7%
Excellent	53% ± 2.6%	56% ± 5.9%	60% ± 7.0%	47% ± 16.6%
Very Good	31% ± 1.7%	31% ± 4.8%	31% ± 5.1%	33% ± 16.8%
Good	12% ± 1.3%	9% ± 3.1%	7% ± 2.3%	15% ± 11.3%
Fair	3% ± 0.6%	3% ± 1.8%	3% ± 2.5%	2% ± 3.5%
Poor	1% ± 0.3%	1% ± 0.9%	0% ± 0.6%	3% ± 3.7%

Note: The item's survey location is shown in parentheses after the item text. Percentages may not add to 100 due to rounding. "Excellent or Very Good" may not equal the sum of the separate response option percentages due to rounding. The margin of error is displayed below the percent response.

A3: Results by Geographic Region

Note 1: The number of ASCs and respondents by geographic region is shown in each table. An ASC was included if they had at least three (3) respondents answer a specific survey item. The number of ASCs and respondents corresponding to each table and data cell will vary because of the omission of a specific survey item and individual nonresponse/missing data.

Note 2: The margin of error is displayed below the percent positive response and represents the range within which the true percent positive estimate for each category is likely to fall, 95 percent of the time. See the Explanation of Calculations in the main report for more information.

Note 3: States and territories are categorized into geographic regions as follows:

- New England: CT, MA, ME, NH, RI, VT
- Mid-Atlantic: NJ, NY, PA
- South Atlantic/Associated Territories: DC, DE, FL, GA, MD, NC, SC, VA, WV, PR, VI
- East North Central: IL, IN, MI, OH, WI
- East South Central: AL, KY, MS, TN
- West North Central: IA, KS, MN, MO, ND, NE, SD
- West South Central: AR, LA, OK, TX
- Mountain: AZ, CO, ID, MT, NM, NV, UT, WY
- Pacific/Associated Territories: AK, AS, CA, GU, HI, MH, MP, OR, WA

Table A3-1. Composite Measure Average Percent Positive Response and Margin of Error by Geographic Region

SOPS Composite Measures	Geographic Region								
	New England	Mid-Atlantic	South Atlantic	East North Central	East South Central	West North Central	West South Central	Mountain	Pacific
# ASCs	14	22	85	26	10	29	53	16	37
# Respondents	434	554	2,503	847	422	632	1,073	330	1,050
1. Organizational Learning – Continuous Improvement	89% ± 5.7%	94% ± 4.5%	91% ± 1.9%	89% ± 2.9%	93% ± 2.0%	87% ± 5.6%	93% ± 2.1%	93% ± 3.7%	91% ± 2.7%
2. Management Support for Patient Safety	90% ± 4.7%	91% ± 4.1%	89% ± 2.0%	84% ± 4.2%	92% ± 2.5%	89% ± 5.5%	92% ± 2.6%	90% ± 4.9%	90% ± 2.6%
3. Communication About Patient Information	85% ± 6.7%	90% ± 3.4%	88% ± 1.7%	86% ± 3.0%	89% ± 2.7%	89% ± 3.7%	91% ± 1.7%	91% ± 2.4%	88% ± 2.1%
4. Communication Openness	86% ± 4.4%	92% ± 2.7%	89% ± 1.9%	85% ± 3.5%	90% ± 3.3%	88% ± 3.6%	89% ± 2.4%	91% ± 3.1%	90% ± 2.3%
5. Teamwork	82% ± 5.5%	87% ± 3.9%	85% ± 2.0%	83% ± 3.5%	87% ± 3.0%	85% ± 4.6%	87% ± 2.4%	88% ± 5.0%	86% ± 2.7%
6. Response to Mistakes	84% ± 5.3%	88% ± 4.6%	84% ± 2.4%	80% ± 4.1%	86% ± 2.6%	82% ± 4.8%	86% ± 3.1%	88% ± 5.3%	86% ± 2.9%
7. Staff Training	78% ± 7.3%	84% ± 5.0%	81% ± 2.7%	76% ± 5.1%	85% ± 4.4%	78% ± 6.5%	84% ± 3.1%	83% ± 7.0%	81% ± 3.7%
8. Staffing, Work Pressure, and Pace	68% ± 9.8%	78% ± 5.2%	70% ± 3.2%	67% ± 6.0%	77% ± 4.1%	66% ± 7.7%	76% ± 3.6%	73% ± 7.6%	71% ± 4.4%
Composite Measure Average	83% ± 5.3%	88% ± 3.3%	85% ± 1.9%	81% ± 3.4%	87% ± 2.3%	83% ± 4.7%	87% ± 2.2%	87% ± 3.9%	85% ± 2.5%

Note: The margin of error is displayed below the percent positive response.

Table A3-2. Item Average Percent Positive Response and Margin of Error by Geographic Region (Page 1 of 6)

Survey Items by SOPS Composite Measure	Geographic Region								
	New England	Mid-Atlantic	South Atlantic	East North Central	East South Central	West North Central	West South Central	Mountain	Pacific
# ASCs	14	22	85	26	10	29	53	16	37
# Respondents	434	554	2,503	847	422	632	1,073	330	1,050
1. Organizational Learning – Continuous Improvement	% Strongly Agree/Agree								
This facility actively looks for ways to improve patient safety. (Item C1)	87% ± 9.2%	95% ± 4.6%	92% ± 1.8%	90% ± 3.3%	94% ± 2.7%	87% ± 5.9%	94% ± 2.4%	93% ± 4.0%	93% ± 2.8%
We make improvements when someone points out patient safety problems. (Item C3)	90% ± 4.6%	94% ± 4.5%	91% ± 2.0%	90% ± 2.9%	94% ± 3.1%	89% ± 5.3%	93% ± 2.0%	95% ± 3.3%	90% ± 2.7%
We are good at changing processes to make sure the same patient safety problems don't happen again. (Item C6)	89% ± 4.4%	93% ± 4.9%	90% ± 2.1%	87% ± 3.6%	93% ± 1.7%	85% ± 6.1%	91% ± 2.9%	91% ± 4.3%	89% ± 3.2%
2. Management Support for Patient Safety	% Strongly Agree/Agree								
Managers encourage everyone to suggest ways to improve patient safety. (Item E1)	88% ± 5.1%	90% ± 4.3%	88% ± 2.3%	86% ± 3.7%	91% ± 3.2%	88% ± 5.5%	93% ± 2.3%	89% ± 5.7%	90% ± 3.0%
Management examines near-miss events that could have harmed patients but did not. (Item E2)	94% ± 3.1%	92% ± 4.4%	90% ± 2.0%	83% ± 7.1%	92% ± 3.8%	91% ± 5.0%	92% ± 2.9%	91% ± 5.7%	92% ± 2.4%
Management provides adequate resources to improve patient safety. (Item E3)	87% ± 7.4%	93% ± 4.5%	89% ± 2.3%	82% ± 4.3%	92% ± 2.8%	87% ± 6.5%	91% ± 3.3%	90% ± 4.8%	89% ± 3.1%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table A3-2. Item Average Percent Positive Response and Margin of Error by Geographic Region (Page 2 of 6)

Survey Items by SOPS Composite Measure	Geographic Region								
	New England	Mid-Atlantic	South Atlantic	East North Central	East South Central	West North Central	West South Central	Mountain	Pacific
# ASCs	14	22	85	26	10	29	53	16	37
# Respondents	434	554	2,503	847	422	632	1,073	330	1,050
3. Communication About Patient Information	% Always/Most of the time								
Important patient care information is clearly communicated across areas in this facility. (Item A1)	91% ± 6.0%	96% ± 3.1%	93% ± 1.7%	91% ± 4.2%	95% ± 2.6%	94% ± 4.5%	96% ± 1.3%	94% ± 3.0%	94% ± 2.1%
We share key information about patients as soon as it becomes available. (Item A7)	92% ± 5.6%	93% ± 4.0%	93% ± 1.6%	92% ± 2.5%	95% ± 2.6%	95% ± 2.7%	96% ± 1.5%	97% ± 2.2%	95% ± 1.7%
Within this facility, we do a good job communicating information that affects patient care. (Item A9)	90% ± 6.4%	95% ± 2.7%	92% ± 1.8%	90% ± 3.4%	93% ± 3.4%	92% ± 5.1%	96% ± 1.5%	95% ± 2.5%	94% ± 1.8%
	% Never/Rarely								
Key information about patients is missing when it is needed. (Item A5*)	68% ± 9.6%	75% ± 7.3%	75% ± 2.9%	73% ± 4.6%	74% ± 7.3%	75% ± 5.8%	78% ± 4.1%	78% ± 5.7%	69% ± 5.1%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table A3-2. Item Average Percent Positive Response and Margin of Error by Geographic Region (Page 3 of 6)

Survey Items by SOPS Composite Measure	Geographic Region								
	New England	Mid-Atlantic	South Atlantic	East North Central	East South Central	West North Central	West South Central	Mountain	Pacific
# ASCs	14	22	85	26	10	29	53	16	37
# Respondents	434	554	2,503	847	422	632	1,073	330	1,050
4. Communication Openness	% Always/Most of the time								
We feel comfortable asking questions when something doesn't seem right. (Item A2)	91% ± 3.1%	95% ± 3.0%	93% ± 1.5%	91% ± 2.7%	95% ± 3.0%	94% ± 3.6%	92% ± 2.6%	96% ± 2.4%	94% ± 2.2%
When we see someone with more authority doing something unsafe for patients, we speak up. (Item A4)	91% ± 1.9%	93% ± 3.1%	93% ± 1.6%	90% ± 3.8%	93% ± 2.8%	91% ± 3.1%	93% ± 2.3%	94% ± 3.2%	92% ± 2.7%
Our ideas and suggestions are valued in this facility. (Item A6)	76% ± 9.7%	87% ± 4.6%	80% ± 3.3%	73% ± 5.9%	82% ± 5.0%	78% ± 7.0%	83% ± 3.8%	82% ± 7.0%	85% ± 4.0%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table A3-2. Item Average Percent Positive Response and Margin of Error by Geographic Region (Page 4 of 6)

Survey Items by SOPS Composite Measure	Geographic Region								
	New England	Mid-Atlantic	South Atlantic	East North Central	East South Central	West North Central	West South Central	Mountain	Pacific
# ASCs	14	22	85	26	10	29	53	16	37
# Respondents	434	554	2,503	847	422	632	1,073	330	1,050
5. Teamwork	% Strongly Agree/Agree								
When someone in this facility gets really busy, others help out. (Item B1)	84% ± 5.7%	89% ± 3.8%	88% ± 2.1%	89% ± 2.9%	90% ± 2.9%	91% ± 3.2%	94% ± 1.8%	92% ± 5.3%	88% ± 3.2%
Doctors and staff clearly understand each other's roles and responsibilities. (Item B4)	82% ± 5.0%	87% ± 5.1%	86% ± 2.4%	83% ± 4.8%	90% ± 3.7%	83% ± 6.0%	88% ± 3.1%	92% ± 3.9%	88% ± 2.7%
We work together as an effective team. (Item B8)	89% ± 5.3%	93% ± 4.1%	91% ± 2.0%	91% ± 3.4%	93% ± 3.1%	92% ± 4.1%	91% ± 3.0%	93% ± 3.9%	91% ± 2.6%
	% Strongly Disagree/Disagree								
Our facility allows disrespectful behavior by those working here. (Item B6*)	72% ± 8.6%	79% ± 7.0%	76% ± 3.2%	68% ± 5.8%	76% ± 6.8%	72% ± 7.1%	74% ± 4.7%	76% ± 10.0%	78% ± 4.5%
6. Response to Mistakes	% Strongly Agree/Agree								
Staff are treated fairly when they make mistakes. (Item C2)	83% ± 6.2%	86% ± 5.3%	83% ± 2.6%	80% ± 5.0%	84% ± 4.5%	82% ± 5.6%	84% ± 3.9%	88% ± 5.5%	84% ± 4.0%
Learning, rather than blame, is emphasized when mistakes are made. (Item C4)	81% ± 7.3%	86% ± 5.5%	82% ± 2.8%	79% ± 5.5%	84% ± 3.4%	80% ± 5.8%	84% ± 3.2%	86% ± 7.7%	85% ± 3.7%
Staff are told about patient safety problems that happen in this facility. (Item C5)	89% ± 4.5%	91% ± 5.0%	87% ± 2.4%	82% ± 5.4%	90% ± 2.3%	85% ± 4.7%	91% ± 3.5%	90% ± 5.5%	88% ± 2.1%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table A3-2. Item Average Percent Positive Response and Margin of Error by Geographic Region (Page 5 of 6)

Survey Items by SOPS Composite Measure	Geographic Region								
	New England	Mid-Atlantic	South Atlantic	East North Central	East South Central	West North Central	West South Central	Mountain	Pacific
# ASCs	14	22	85	26	10	29	53	16	37
# Respondents	434	554	2,503	847	422	632	1,073	330	1,050
7. Staff Training	% Strongly Agree/Agree								
Staff who are new to this facility receive adequate orientation. (Item B2)	82% ± 7.0%	86% ± 5.2%	83% ± 2.9%	74% ± 7.2%	89% ± 4.9%	79% ± 7.9%	88% ± 2.6%	86% ± 7.7%	84% ± 4.1%
We get the on-the-job training we need in this facility. (Item B5)	83% ± 7.1%	87% ± 4.8%	87% ± 2.3%	85% ± 4.7%	89% ± 4.2%	84% ± 6.3%	89% ± 3.4%	86% ± 7.5%	85% ± 3.4%
Staff get the refresher training they need. (Item B7)	79% ± 6.4%	84% ± 5.3%	82% ± 2.9%	77% ± 6.7%	87% ± 5.4%	81% ± 6.6%	86% ± 3.6%	81% ± 8.4%	83% ± 3.6%
	% Strongly Disagree/Disagree								
Staff feel pressured to do tasks they haven't been trained to do. (Item B3*)	68% ± 10.9%	78% ± 6.7%	73% ± 3.6%	70% ± 5.7%	74% ± 5.9%	70% ± 6.9%	75% ± 5.0%	77% ± 6.8%	70% ± 5.3%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table A3-2. Item Average Percent Positive Response and Margin of Error by Geographic Region (Page 6 of 6)

Survey Items by SOPS Composite Measure	Geographic Region								
	New England	Mid-Atlantic	South Atlantic	East North Central	East South Central	West North Central	West South Central	Mountain	Pacific
# ASCs	14	22	85	26	10	29	53	16	37
# Respondents	434	554	2,503	847	422	632	1,073	330	1,050
8. Staffing, Work Pressure, and Pace	% Always/Most of the time								
We have enough staff to handle the workload. (Item A3)	75% ± 10.7%	88% ± 5.3%	77% ± 3.6%	83% ± 5.5%	87% ± 5.1%	72% ± 9.7%	83% ± 3.8%	78% ± 13.2%	78% ± 4.8%
There is enough time between procedures to properly prepare for the next one. (Item A8)	79% ± 10.1%	85% ± 6.5%	82% ± 3.3%	77% ± 6.9%	89% ± 5.4%	81% ± 8.1%	88% ± 2.9%	85% ± 7.9%	84% ± 4.6%
	% Never/Rarely								
We feel rushed when taking care of patients. (Item A10*)	50% ± 11.4%	62% ± 7.7%	53% ± 4.2%	43% ± 7.1%	55% ± 5.6%	45% ± 7.8%	56% ± 5.9%	55% ± 10.2%	51% ± 5.7%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table A3-3. Item Average Percent Positive Response and Margin of Error for Communication in the Surgery/Procedure Room by Geographic Region

Communication in the Surgery/Procedure Room	Geographic Region								
	New England	Mid-Atlantic	South Atlantic	East North Central	East South Central	West North Central	West South Central	Mountain	Pacific
# ASCs	14	22	83	26	10	28	53	16	37
# Respondents	231	273	1,162	365	190	290	513	156	511
In the past 6 months, how often were the following actions done in your facility?	% Always/Most of the time								
Just before the start of procedures, all team members stopped to discuss the overall plan of what was to be done. (Item G1)	93% ± 4.3%	97% ± 2.7%	94% ± 2.0%	87% ± 6.0%	94% ± 6.0%	97% ± 2.2%	96% ± 1.9%	95% ± 3.8%	92% ± 4.2%
Just before the start of procedures, the doctor encouraged all team members to speak up at any time if they had any concerns. (Item G2)	77% ± 4.4%	75% ± 7.4%	73% ± 3.7%	63% ± 8.0%	58% ± 13.2%	82% ± 9.3%	75% ± 5.5%	68% ± 10.4%	73% ± 5.9%
Immediately after procedures, team members discussed any concerns for patient recovery. (Item G3)	75% ± 7.4%	89% ± 4.7%	77% ± 3.6%	73% ± 6.5%	78% ± 10.0%	78% ± 7.6%	83% ± 4.2%	74% ± 6.0%	76% ± 6.0%

Note: The item’s survey location is shown in parentheses after the item text. Results for Communication in the Surgery/Procedure Room only include those respondents who answered “Yes” to typically being in the surgery/procedure room during surgeries, procedures, or treatments. The margin of error is displayed below the percent positive response.

Table A3-4. Average Percentage of Respondents and Margin of Error for Near-Miss Documentation by Geographic Region

Near-Miss Documentation	Geographic Region								
	New England	Mid-Atlantic	South Atlantic	East North Central	East South Central	West North Central	West South Central	Mountain	Pacific
# ASCs	14	22	85	26	10	29	53	16	37
# Respondents	433	554	2,403	762	419	594	1,058	328	1,049
When something happens that could harm the patient, but does not, how often is it documented in an incident or occurrence report? (Item D1)									
Always or Most of the time	93% ± 4.8%	94% ± 3.0%	93% ± 1.8%	87% ± 5.7%	94% ± 3.1%	89% ± 4.6%	94% ± 1.9%	92% ± 5.1%	93% ± 2.1%
Always	58% ± 7.0%	71% ± 7.0%	72% ± 3.3%	62% ± 5.7%	74% ± 6.5%	55% ± 6.5%	68% ± 4.4%	59% ± 8.8%	66% ± 5.0%
Most of the time	34% ± 3.7%	23% ± 6.7%	21% ± 2.5%	25% ± 3.4%	20% ± 5.2%	34% ± 4.9%	26% ± 3.4%	33% ± 5.7%	27% ± 4.4%
Sometimes	6% ± 3.6%	5% ± 2.8%	5% ± 1.5%	7% ± 3.1%	5% ± 2.9%	9% ± 4.1%	5% ± 1.8%	6% ± 4.7%	6% ± 1.9%
Rarely	1% ± 2.0%	0% ± 0.6%	1% ± 0.6%	5% ± 3.1%	1% ± 1.1%	2% ± 1.9%	1% ± 0.7%	2% ± 3.1%	1% ± 0.7%
Never	0% ± 0.0%	0% ± 0.0%	1% ± 0.5%	1% ± 1.6%	0% ± 0.5%	0% ± 0.4%	0% ± 0.2%	0% ± 0.4%	0% ± 0.4%

Note: The item's survey location is shown in parentheses after the item text. Percentages may not add to 100 due to rounding. "Always or Most of the time" may not equal the sum of the separate response option percentages due to rounding. The margin of error is displayed below the percent response.

Table A3-5. Average Percentage of Respondents and Margin of Error for Overall Rating on Patient Safety by Geographic Region

Overall Rating on Patient Safety	Geographic Region								
	New England	Mid-Atlantic	South Atlantic	East North Central	East South Central	West North Central	West South Central	Mountain	Pacific
# ASCs	14	22	85	26	10	29	53	16	37
# Respondents	428	553	2,430	839	421	627	1,072	329	1,049
Please give your facility an overall rating on patient safety. (Item F1)									
Excellent or Very Good	82% ± 8.8%	89% ± 5.3%	84% ± 3.1%	83% ± 4.5%	88% ± 4.5%	80% ± 7.3%	88% ± 2.9%	84% ± 7.1%	84% ± 3.9%
Excellent	56% ± 10.4%	63% ± 7.1%	53% ± 4.6%	50% ± 7.2%	60% ± 6.6%	45% ± 8.7%	58% ± 5.4%	52% ± 9.5%	52% ± 6.5%
Very Good	26% ± 6.8%	26% ± 5.9%	31% ± 3.0%	33% ± 6.5%	28% ± 4.7%	35% ± 5.7%	30% ± 3.7%	32% ± 6.3%	32% ± 4.2%
Good	13% ± 5.8%	9% ± 4.0%	12% ± 2.2%	12% ± 2.9%	8% ± 3.6%	15% ± 4.5%	10% ± 2.7%	13% ± 6.0%	13% ± 3.1%
Fair	4% ± 2.9%	2% ± 2.0%	3% ± 1.0%	4% ± 2.6%	3% ± 1.6%	4% ± 3.0%	2% ± 0.9%	2% ± 1.9%	2% ± 1.0%
Poor	2% ± 2.6%	0% ± 0.4%	1% ± 0.6%	1% ± 1.9%	0% ± 0.5%	1% ± 0.7%	0% ± 0.3%	1% ± 0.7%	1% ± 0.7%

Note: The item's survey location is shown in parentheses after the item text. Percentages may not add to 100 due to rounding. "Excellent or Very Good" may not equal the sum of the separate response option percentages due to rounding. The margin of error is displayed below the percent response.



Appendix B: Results by Respondent Characteristics

Table B-1 presents the characteristics of the 7,845 respondents in the 2025 SOPS ASC Survey Database.

Table B-1. Respondent Characteristics From 2025 SOPS ASC Survey Database

Respondent Characteristics	Respondents	
	Number	Percent
Staff Position		
Anesthesiologist	191	2%
Doctor/Physician (excluding Anesthesiologists) or Surgeon	713	9%
Certified Registered Nurse Anesthetist (CRNA)	209	3%
Physician Assistant or Nurse Practitioner	54	1%
Management	872	11%
Nurse	3,104	40%
Technician	1,178	15%
Other Clinical Staff or Clinical Support Staff	255	3%
Administrative, Clerical, or Business Staff	998	13%
Other Position	105	1%
Total	7,679	100%
Missing	166	--
Overall total	7,845	--
Hours Worked Per Week in ASC		
1 to 16 hours	1,042	14%
17 to 31 hours	1,026	13%
32 to 40 hours	4,587	59%
More than 40 hours	1,066	14%
Total	7,721	100%
Missing	124	--
Overall total	7,845	--
Presence in the Surgery/Procedure Room		
Yes, Typically in the surgery/procedure room during surgeries	3,718	48%
No, Not typically in the surgery/procedure room during surgeries	4,012	52%
Total	7,730	100%
Missing	115	--
Overall total	7,845	--

Note: Percentages may not add to 100 due to rounding.

B1: Results by Staff Position

Note 1: The number of ASCs and respondents by staff position is shown in each table. An ASC was included if they had at least one (1) respondent in the staff position category. The number of ASCs and respondents corresponding to each table and data cell will vary because of the omission of a specific survey item and individual nonresponse/missing data.

Note 2: The margin of error is displayed below the percent positive response and represents the range within which the true percent positive estimate for each category is likely to fall, 95 percent of the time. See the Explanation of Calculations in the main report for more information.

Note 3: The survey staff positions are as follows, but respondents who selected “Other Position” were omitted:

- **Anesthesiologist**
- **Doctor/Physician (excluding Anesthesiologists) or Surgeon**
- **Certified Registered Nurse Anesthetist (CRNA)**
- **Physician Assistant or Nurse Practitioner**
- **Management:** Medical Director, Center Director, Clinical Director/Administrator, Nurse Manager, Business Manager, Materials Manager, Office Manager, Other Manager
- **Nurse:** Registered Nurse (RN), Licensed Practical Nurse (LPN)/Licensed Vocational Nurse (LVN)
- **Technician:** Surgical/Scrub Technician, Sterile Processing Technician, X-Ray Technician, Other Technician
- **Other Clinical Staff or Clinical Support Staff:** Anesthesiologist Assistant, Nurse Assistant, Medical Assistant, Other Clinical Staff or Clinical Support Staff
- **Administrative, Clerical, or Business Staff:** Billing, Front Desk, Receptionist, Insurance Processor, Medical Records, Scheduler, Other Administrative or Clerical Staff Position

Table B1-1. Composite Measure Average Percent Positive Response and Margin of Error by Staff Position

SOPS Composite Measures	Staff Position								
	Anesthesiologist	Doctor/Physician (Excluding Anesthesiologist or Surgeon)	Certified Nurse Anesthetist (CRNA)	Physician Assistant or Nurse Practitioner	Management	Nurse	Technician	Other Clinical Staff or Clinical Support Staff	Admin, Clerical, or Business Staff
# ASCs	102	185	85	33	276	292	269	133	261
# Respondents	191	713	209	54	872	3,104	1,178	255	998
1. Organizational Learning – Continuous Improvement	92% ± 4.4%	98% ± 1.0%	86% ± 5.8%	85% ± 9.4%	98% ± 1.1%	88% ± 1.8%	89% ± 2.2%	91% ± 3.9%	94% ± 1.6%
2. Management Support for Patient Safety	94% ± 3.6%	97% ± 1.7%	87% ± 5.3%	79% ± 13.3%	98% ± 0.6%	86% ± 1.9%	87% ± 2.4%	86% ± 4.4%	91% ± 1.9%
3. Communication About Patient Information	94% ± 2.7%	97% ± 0.8%	89% ± 4.1%	88% ± 6.8%	94% ± 1.1%	86% ± 1.5%	86% ± 2.0%	83% ± 4.0%	91% ± 1.4%
4. Communication Openness	94% ± 3.6%	98% ± 0.9%	86% ± 4.9%	90% ± 6.6%	97% ± 0.9%	85% ± 1.7%	86% ± 2.2%	84% ± 4.7%	89% ± 2.1%
5. Teamwork	94% ± 2.9%	98% ± 0.7%	91% ± 3.5%	83% ± 8.2%	92% ± 1.6%	84% ± 1.5%	80% ± 2.5%	78% ± 4.6%	82% ± 2.4%
6. Response to Mistakes	92% ± 4.4%	97% ± 1.3%	84% ± 5.8%	83% ± 11.2%	96% ± 1.2%	82% ± 1.8%	79% ± 2.6%	79% ± 5.0%	82% ± 2.5%
7. Staff Training	88% ± 4.5%	95% ± 1.5%	82% ± 5.6%	80% ± 11.2%	92% ± 1.6%	80% ± 2.1%	73% ± 3.1%	74% ± 5.3%	78% ± 3.0%
8. Staffing, Work Pressure, and Pace	85% ± 4.8%	96% ± 1.1%	69% ± 5.5%	72% ± 13.6%	85% ± 2.2%	64% ± 2.4%	65% ± 3.4%	62% ± 6.0%	75% ± 3.1%
Composite Measure Average	93% ± 2.5%	97% ± 0.7%	85% ± 4.7%	83% ± 8.7%	94% ± 0.9%	82% ± 1.5%	81% ± 2.0%	79% ± 3.9%	86% ± 1.6%

Note: The margin of error is displayed below the percent positive response.

Table B1-2. Item Average Percent Positive Response and Margin of Error by Staff Position (Page 1 of 8)

Survey Items by SOPS Composite Measure	Staff Position								
	Anesthesiologist	Doctor/Physician (Excluding Anesthesiologist or Surgeon)	Certified Nurse Anesthetist (CRNA)	Physician Assistant or Nurse Practitioner	Management	Nurse	Technician	Other Clinical Staff or Clinical Support Staff	Admin, Clerical, or Business Staff
# ASCs	102	185	85	33	276	292	269	133	261
# Respondents	191	713	209	54	872	3,104	1,178	255	998
1. Organizational Learning – Continuous Improvement	% Strongly Agree/Agree								
This facility looks for ways to improve patient safety. (Item C1)	92% ± 4.8%	99% ± 1.0%	84% ± 6.8%	89% ± 10.0%	98% ± 1.1%	89% ± 1.9%	89% ± 2.5%	91% ± 4.4%	95% ± 1.6%
We make improvements when someone points out patient safety problems. (Item C3)	93% ± 4.6%	98% ± 1.0%	86% ± 6.3%	91% ± 9.0%	98% ± 1.4%	88% ± 1.8%	89% ± 2.5%	91% ± 4.5%	93% ± 2.0%
We are good at changing processes to make sure the same patient safety problems don't happen again. (Item C6)	90% ± 5.3%	98% ± 1.4%	87% ± 6.1%	75% ± 14.7%	97% ± 1.6%	86% ± 2.0%	88% ± 2.6%	91% ± 4.5%	93% ± 2.1%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B1-2. Item Average Percent Positive Response and Margin of Error by Staff Position (Page 2 of 8)

Survey Items by SOPS Composite Measure	Staff Position								
	Anesthesiologist	Doctor/Physician (Excluding Anesthesiologist) or Surgeon	Certified Nurse Anesthetist (CRNA)	Physician Assistant or Nurse Practitioner	Management	Nurse	Technician	Other Clinical Staff or Clinical Support Staff	Admin, Clerical, or Business Staff
# ASCs	102	185	85	33	276	292	269	133	261
# Respondents	191	713	209	54	872	3,104	1,178	255	998
2. Management Support for Patient Safety	% Strongly Agree/Agree								
Managers encourage everyone to suggest ways to improve patient safety. (Item E1)	93% ± 4.7%	97% ± 2.1%	80% ± 7.7%	81% ± 13.6%	99% ± 0.5%	87% ± 1.9%	86% ± 2.9%	84% ± 5.6%	89% ± 2.6%
Management examines near-miss events that could have harmed patients but did not. (Item E2)	96% ± 3.6%	95% ± 2.7%	91% ± 5.8%	81% ± 14.4%	99% ± 0.7%	88% ± 2.2%	87% ± 2.8%	88% ± 4.7%	91% ± 2.5%
Management provides adequate resources to improve patient safety. (Item E3)	94% ± 4.2%	98% ± 1.4%	88% ± 5.8%	70% ± 15.9%	97% ± 1.4%	84% ± 2.3%	88% ± 2.6%	86% ± 5.5%	93% ± 2.1%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B1-2. Item Average Percent Positive Response and Margin of Error by Staff Position (Page 3 of 8)

Survey Items by SOPS Composite Measure	Staff Position								
	Anesthesiologist	Doctor/Physician (Excluding Anesthesiologist or Surgeon)	Certified Nurse Anesthetist (CRNA)	Physician Assistant or Nurse Practitioner	Management	Nurse	Technician	Other Clinical Staff or Clinical Support Staff	Admin, Clerical, or Business Staff
# ASCs	102	185	85	33	276	292	269	133	261
# Respondents	191	713	209	54	872	3,104	1,178	255	998
3. Communication About Patient Information	% Always/Most of the time								
Important patient care information is clearly communicated across areas in this facility. (Item A1)	97% ± 2.6%	100% ± 0.4%	95% ± 4.3%	96% ± 6.4%	98% ± 1.3%	91% ± 1.8%	93% ± 2.0%	91% ± 4.5%	96% ± 1.6%
We share key information about patients as soon as it becomes available. (Item A7)	98% ± 2.3%	99% ± 0.7%	94% ± 4.5%	94% ± 7.0%	99% ± 0.9%	93% ± 1.3%	90% ± 2.7%	88% ± 5.3%	95% ± 1.9%
Within this facility, we do a good job communicating information that affects patient care. (Item A9)	97% ± 2.9%	100% ± 0.5%	94% ± 4.6%	91% ± 9.3%	99% ± 0.7%	91% ± 1.7%	89% ± 2.6%	89% ± 5.1%	95% ± 1.8%
% Never/Rarely									
Key information about patients is missing when it is needed. (Item A5*)	83% ± 6.5%	90% ± 2.7%	74% ± 7.7%	71% ± 15.5%	81% ± 3.3%	70% ± 2.6%	72% ± 3.8%	63% ± 7.9%	76% ± 3.4%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B1-2. Item Average Percent Positive Response and Margin of Error by Staff Position (Page 4 of 8)

Survey Items by SOPS Composite Measure	Staff Position								
	Anesthesiologist	Doctor/Physician (Excluding Anesthesiologist or Surgeon)	Certified Nurse Anesthetist (CRNA)	Physician Assistant or Nurse Practitioner	Management	Nurse	Technician	Other Clinical Staff or Clinical Support Staff	Admin, Clerical, or Business Staff
# ASCs	102	185	85	33	276	292	269	133	261
# Respondents	191	713	209	54	872	3,104	1,178	255	998
4. Communication Openness	% Always/Most of the time								
We feel comfortable asking questions when something doesn't seem right. (Item A2)	96% ± 3.6%	99% ± 0.8%	95% ± 3.8%	100% ± 0.0%	99% ± 0.9%	91% ± 1.6%	90% ± 2.5%	86% ± 5.5%	94% ± 2.0%
When we see someone with more authority doing something unsafe for patients, we speak up. (Item A4)	95% ± 4.1%	99% ± 0.8%	88% ± 6.1%	95% ± 7.4%	97% ± 1.4%	89% ± 1.7%	92% ± 2.2%	88% ± 5.0%	90% ± 2.6%
Our ideas and suggestions are valued in this facility. (Item A6)	90% ± 5.4%	96% ± 2.0%	77% ± 7.7%	73% ± 15.7%	95% ± 1.7%	74% ± 2.8%	77% ± 3.4%	78% ± 6.6%	81% ± 3.5%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B1-2. Item Average Percent Positive Response and Margin of Error by Staff Position (Page 5 of 8)

Survey Items by SOPS Composite Measure	Staff Position								
	Anesthesiologist	Doctor/Physician (Excluding Anesthesiologist or Surgeon)	Certified Nurse Anesthetist (CRNA)	Physician Assistant or Nurse Practitioner	Management	Nurse	Technician	Other Clinical Staff or Clinical Support Staff	Admin, Clerical, or Business Staff
# ASCs	102	185	85	33	276	292	269	133	261
# Respondents	191	713	209	54	872	3,104	1,178	255	998
5. Teamwork	% Strongly Agree/Agree								
When someone in this facility gets really busy, others help out. (Item B1)	95% ± 3.6%	98% ± 1.0%	94% ± 4.2%	85% ± 11.0%	96% ± 1.7%	91% ± 1.4%	82% ± 3.2%	80% ± 6.2%	87% ± 2.9%
Doctors and staff clearly understand each other's roles and responsibilities. (Item B4)	94% ± 4.4%	98% ± 1.0%	93% ± 4.4%	86% ± 11.5%	93% ± 2.2%	85% ± 2.0%	85% ± 2.9%	77% ± 6.4%	80% ± 3.3%
We work together as an effective team. (Item B8)	97% ± 3.0%	99% ± 0.8%	95% ± 3.7%	89% ± 9.3%	96% ± 1.6%	92% ± 1.5%	85% ± 3.0%	83% ± 5.9%	88% ± 2.7%
	% Strongly Disagree/Disagree								
Our facility allows disrespectful behavior by those working here. (Item B6*)	90% ± 4.9%	95% ± 2.0%	84% ± 6.4%	71% ± 14.8%	85% ± 3.1%	70% ± 2.8%	69% ± 3.9%	69% ± 7.0%	74% ± 3.8%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B1-2. Item Average Percent Positive Response and Margin of Error by Staff Position (Page 6 of 8)

Survey Items by SOPS Composite Measure	Staff Position								
	Anesthesiologist	Doctor/Physician (Excluding Anesthesiologist or Surgeon)	Certified Nurse Anesthetist (CRNA)	Physician Assistant or Nurse Practitioner	Management	Nurse	Technician	Other Clinical Staff or Clinical Support Staff	Admin, Clerical, or Business Staff
# ASCs	102	185	85	33	276	292	269	133	261
# Respondents	191	713	209	54	872	3,104	1,178	255	998
6. Response to Mistakes	% Strongly Agree/Agree								
Staff are treated fairly when they make mistakes. (Item C2)	90% ± 5.4%	97% ± 1.9%	84% ± 6.8%	84% ± 12.2%	96% ± 1.4%	81% ± 2.4%	76% ± 3.4%	74% ± 7.0%	79% ± 3.3%
Learning, rather than blame, is emphasized when mistakes are made. (Item C4)	90% ± 5.4%	97% ± 1.9%	81% ± 7.3%	82% ± 12.9%	95% ± 1.8%	80% ± 2.3%	75% ± 3.4%	76% ± 6.7%	80% ± 3.2%
Staff are told about patient safety problems that happen in this facility. (Item C5)	94% ± 4.2%	98% ± 1.3%	84% ± 6.7%	86% ± 11.6%	97% ± 1.5%	86% ± 2.0%	86% ± 2.7%	85% ± 5.5%	86% ± 2.8%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B1-2. Item Average Percent Positive Response and Margin of Error by Staff Position (Page 7 of 8)

Survey Items by SOPS Composite Measure	Staff Position								
	Anesthesiologist	Doctor/Physician (Excluding Anesthesiologist or Surgeon)	Certified Nurse Anesthetist (CRNA)	Physician Assistant or Nurse Practitioner	Management	Nurse	Technician	Other Clinical Staff or Clinical Support Staff	Admin, Clerical, or Business Staff
# ASCs	102	185	85	33	276	292	269	133	261
# Respondents	191	713	209	54	872	3,104	1,178	255	998
7. Staff Training	% Strongly Agree/Agree								
Staff who are new to this facility receive adequate orientation. (Item B2)	90% ± 5.6%	96% ± 2.2%	82% ± 7.6%	79% ± 14.1%	93% ± 1.9%	81% ± 2.6%	77% ± 3.7%	78% ± 6.6%	84% ± 3.2%
We get the on-the-job training we need in this facility. (Item B5)	87% ± 6.4%	98% ± 1.4%	87% ± 6.4%	84% ± 14.1%	93% ± 2.2%	86% ± 1.9%	81% ± 3.3%	79% ± 6.5%	82% ± 3.5%
Staff get the refresher training they need. (Item B7)	90% ± 5.8%	96% ± 2.3%	83% ± 7.6%	82% ± 13.8%	94% ± 2.1%	81% ± 2.4%	74% ± 3.7%	80% ± 6.4%	79% ± 3.6%
	% Strongly Disagree/Disagree								
Staff feel pressured to do tasks they haven't been trained to do. (Item B3*)	85% ± 6.5%	92% ± 2.8%	76% ± 8.6%	75% ± 15.3%	88% ± 2.5%	71% ± 2.9%	62% ± 4.2%	59% ± 7.8%	66% ± 4.2%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B1-2. Item Average Percent Positive Response and Margin of Error by Staff Position (Page 8 of 8)

Survey Items by SOPS Composite Measure	Staff Position								
	Anesthesiologist	Doctor/Physician (Excluding Anesthesiologist or Surgeon)	Certified Nurse Anesthetist (CRNA)	Physician Assistant or Nurse Practitioner	Management	Nurse	Technician	Other Clinical Staff or Clinical Support Staff	Admin, Clerical, or Business Staff
# ASCs	102	185	85	33	276	292	269	133	261
# Respondents	191	713	209	54	872	3,104	1,178	255	998
8. Staffing, Work Pressure, and Pace	% Always/Most of the time								
We have enough staff to handle the workload. (Item A3)	93% ± 4.7%	97% ± 1.7%	86% ± 6.2%	70% ± 16.8%	91% ± 2.5%	76% ± 2.9%	72% ± 3.9%	66% ± 7.6%	76% ± 3.9%
There is enough time between procedures to properly prepare for the next one. (Item A8)	92% ± 5.1%	100% ± 0.3%	80% ± 7.3%	83% ± 13.1%	94% ± 2.3%	78% ± 2.7%	73% ± 3.8%	76% ± 7.2%	89% ± 3.5%
	% Never/Rarely								
We feel rushed when taking care of patients. (Item A10*)	70% ± 8.0%	93% ± 2.7%	43% ± 9.0%	63% ± 16.3%	68% ± 4.3%	37% ± 3.1%	49% ± 4.5%	45% ± 7.9%	62% ± 4.8%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B1-3. Item Average Percent Positive Response and Margin of Error for Communication in the Surgery/Procedure Room by Staff Position

Communication in the Surgery/Procedure Room	Staff Position								
	Anesthesiologist	Doctor/Physician (Excluding Anesthesiologist or Surgeon)	Certified Nurse Anesthetist (CRNA)	Physician Assistant or Nurse Practitioner	Management	Nurse	Technician	Other Clinical Staff or Clinical Support Staff	Admin, Clerical, or Business Staff
# ASCs	97	185	83	31	160	271	252	42	6
# Respondents	180	711	207	51	226	1,336	854	56	6
In the past 6 months, how often were the following actions done in your facility?	% Always/Most of the time								
Just before the start of procedures, all team members stopped to discuss the overall plan of what was to be done. (Item G1)	98% ± 1.7%	100% ± 0.3%	92% ± 4.6%	97% ± 6.3%	98% ± 1.9%	92% ± 2.1%	92% ± 2.4%	92% ± 8.0%	^
Just before the start of procedures, the doctor encouraged all team members to speak up at any time if they had any concerns. (Item G2)	79% ± 7.3%	90% ± 2.9%	66% ± 8.9%	78% ± 14.2%	82% ± 5.4%	64% ± 3.8%	69% ± 4.2%	78% ± 12.0%	^
Immediately after procedures, team members discussed any concerns for patient recovery. (Item G3)	74% ± 7.6%	94% ± 2.3%	65% ± 8.4%	86% ± 11.2%	90% ± 4.2%	73% ± 3.4%	72% ± 4.2%	77% ± 12.7%	^

Note: The item’s survey location is shown in parentheses after the item text. Results for Communication in the Surgery/Procedure Room only include those respondents who answered “Yes” to typically being in the surgery/procedure room during surgeries, procedures, or treatments. A caret (^) is shown when fewer than 10 ASCs had at least one (1) respondent to the item. The margin of error is displayed below the percent positive response.

Table B1-4. Average Percentage of Respondents and Margin of Error for Near-Miss Documentation by Staff Position

Near-Miss Documentation	Staff Position								
	Anesthesiologist	Doctor/Physician (Excluding Anesthesiologist or Surgeon)	Certified Nurse Anesthetist (CRNA)	Physician Assistant or Nurse Practitioner	Management	Nurse	Technician	Other Clinical Staff or Clinical Support Staff	Admin, Clerical, or Business Staff
# ASCs	100	184	84	33	274	292	267	132	256
# Respondents	188	707	202	52	865	3,039	1,148	242	967
When something happens that could harm the patient, but does not, how often is it documented in an incident or occurrence report? (Item D1)									
Always or Most of the time	97% ± 2.7%	96% ± 2.5%	82% ± 8.5%	88% ± 12.2%	97% ± 1.4%	88% ± 2.1%	93% ± 2.1%	89% ± 5.2%	97% ± 1.8%
Always	69% ± 8.5%	82% ± 4.3%	62% ± 11.0%	58% ± 18.4%	75% ± 3.4%	54% ± 3.1%	71% ± 4.2%	71% ± 7.8%	83% ± 3.7%
Most of the time	28% ± 8.1%	14% ± 3.7%	19% ± 8.5%	30% ± 17.8%	22% ± 3.3%	34% ± 2.7%	21% ± 3.7%	18% ± 6.6%	13% ± 3.3%
Sometimes	3% ± 2.6%	3% ± 2.4%	13% ± 7.3%	0% ± 0.0%	3% ± 1.4%	9% ± 1.7%	5% ± 1.7%	9% ± 4.9%	2% ± 1.3%
Rarely	0% ± 0.5%	0% ± 0.5%	4% ± 4.6%	13% ± 12.2%	0% ± 0.2%	2% ± 1.1%	2% ± 1.1%	0% ± 0.9%	1% ± 1.0%
Never	0% ± 0.0%	0% ± 0.0%	1% ± 1.6%	0% ± 0.0%	0% ± 0.0%	0% ± 0.4%	1% ± 0.6%	1% ± 1.8%	1% ± 0.9%

Note: The item’s survey location is shown in parentheses after the item text. Percentages may not add to 100 due to rounding. "Always or Most of the time" may not equal the sum of the separate response option percentages due to rounding. The margin of error is displayed below the percent response.

Table B1-5. Average Percentage of Respondents and Margin of Error for Overall Rating on Patient Safety by Staff Position

Overall Rating on Patient Safety	Staff Position								
	Anesthesiologist	Doctor/Physician (Excluding Anesthesiologist) or Surgeon	Certified Nurse Anesthetist (CRNA)	Physician Assistant or Nurse Practitioner	Management	Nurse	Technician	Other Clinical Staff or Clinical Support Staff	Admin, Clerical, or Business Staff
# ASCs	102	185	85	32	276	292	269	133	260
# Respondents	191	711	208	53	870	3,097	1,174	254	990
Please give your facility an overall rating on patient safety. (Item F1)									
Excellent or Very Good	91% ± 5.0%	97% ± 1.6%	80% ± 7.3%	78% ± 13.8%	95% ± 1.7%	80% ± 2.4%	80% ± 3.3%	78% ± 6.5%	89% ± 2.5%
Excellent	69% ± 8.0%	83% ± 4.1%	49% ± 9.0%	41% ± 16.1%	73% ± 3.7%	43% ± 3.2%	49% ± 4.1%	40% ± 7.5%	54% ± 4.2%
Very Good	22% ± 6.9%	14% ± 3.8%	31% ± 8.2%	37% ± 15.9%	22% ± 3.2%	37% ± 2.4%	32% ± 3.5%	37% ± 7.3%	35% ± 3.7%
Good	7% ± 4.5%	2% ± 1.5%	14% ± 6.3%	18% ± 12.9%	5% ± 1.7%	15% ± 1.8%	16% ± 3.0%	17% ± 5.8%	9% ± 2.2%
Fair	2% ± 2.2%	1% ± 0.7%	5% ± 4.1%	3% ± 6.1%	0% ± 0.2%	4% ± 0.9%	3% ± 1.4%	4% ± 3.1%	2% ± 1.1%
Poor	0% ± 0.3%	0% ± 0.0%	0% ± 0.7%	2% ± 3.1%	0% ± 0.2%	1% ± 0.9%	0% ± 0.4%	1% ± 1.5%	0% ± 0.8%

Note: The item’s survey location is shown in parentheses after the item text. Percentages may not add to 100 due to rounding. "Excellent or Very Good" may not equal the sum of the separate response option percentages due to rounding. The margin of error is displayed below the percent response.

B2: Results by Hours Worked Per Week

Note 1: The number of ASCs and respondents by hours worked per week is shown in each table. An ASC was included if they had at least one (1) respondent in the hours worked per week category. The number of ASCs and respondents corresponding to each table and data cell will vary because of the omission of a specific survey item and individual nonresponse/missing data.

Note 2: The margin of error is displayed below the percent positive response and represents the range within which the true percent positive estimate for each category is likely to fall, 95 percent of the time. See the Explanation of Calculations in the main report for more information.

Note 3: Hours worked per week results may be related to respondent staff positions. For example, those who worked 1 to 16 hours per week were primarily Doctors/Physicians (excluding Anesthesiologists) or Surgeons. In addition, those who worked 17 to 31 hours per week were primarily Nurses, and those who worked more than 40 hours per week were primarily in Management.

Table B2-1. Composite Measure Average Percent Positive Response and Margin of Error by Hours Worked Per Week

SOPS Composite Measures	Hours Worked Per Week			
	1 to 16 Hours	17 to 31 Hours	32 to 40 Hours	More Than 40 Hours
<i># ASCs</i>	233	247	292	273
<i># Respondents</i>	1,042	1,026	4,587	1,066
1. Organizational Learning – Continuous Improvement	96% ± 1.5%	90% ± 2.4%	90% ± 1.4%	95% ± 1.3%
2. Management Support for Patient Safety	95% ± 1.7%	88% ± 2.4%	88% ± 1.6%	95% ± 1.3%
3. Communication About Patient Information	95% ± 1.3%	89% ± 1.9%	87% ± 1.2%	91% ± 1.6%
4. Communication Openness	95% ± 1.2%	87% ± 2.1%	87% ± 1.4%	94% ± 1.2%
5. Teamwork	95% ± 1.6%	86% ± 2.1%	83% ± 1.4%	88% ± 1.8%
6. Response to Mistakes	94% ± 1.8%	85% ± 2.4%	82% ± 1.7%	92% ± 1.6%
7. Staff Training	91% ± 2.0%	82% ± 2.7%	78% ± 1.9%	88% ± 1.8%
8. Staffing, Work Pressure, and Pace	88% ± 2.1%	69% ± 3.1%	67% ± 2.2%	79% ± 2.5%
Composite Measure Average	94% ± 1.1%	85% ± 1.8%	83% ± 1.3%	90% ± 1.3%

Note: The margin of error is displayed below the percent positive response.

Table B2-2. Item Average Percent Positive Response and Margin of Error by Hours Worked Per Week (Page 1 of 6)

Survey Items by SOPS Composite Measure	Hours Worked Per Week			
	1 to 16 Hours	17 to 31 Hours	32 to 40 Hours	More Than 40 Hours
# ASCs	233	247	292	273
# Respondents	1,042	1,026	4,587	1,066
1. Organizational Learning – Continuous Improvement	% Strongly Agree/Agree			
This facility actively looks for ways to improve patient safety. (Item C1)	96% ± 1.9%	91% ± 2.6%	90% ± 1.6%	96% ± 1.4%
We make improvements when someone points out patient safety problems. (Item C3)	97% ± 1.5%	89% ± 2.7%	90% ± 1.4%	95% ± 1.5%
We are good at changing processes to make sure the same patient safety problems don't happen again. (Item C6)	95% ± 1.9%	89% ± 2.7%	88% ± 1.6%	94% ± 1.7%
2. Management Support for Patient Safety	% Strongly Agree/Agree			
Managers encourage everyone to suggest ways to improve patient safety. (Item E1)	94% ± 2.1%	87% ± 3.1%	87% ± 1.7%	95% ± 1.5%
Management examines near-miss events that could have harmed patients but did not. (Item E2)	95% ± 2.2%	90% ± 2.7%	89% ± 1.8%	96% ± 1.4%
Management provides adequate resources to improve patient safety. (Item E3)	96% ± 1.7%	87% ± 3.0%	87% ± 1.9%	95% ± 1.6%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B2-2. Item Average Percent Positive Response and Margin of Error by Hours Worked Per Week (Page 2 of 6)

Survey Items by SOPS Composite Measure	Hours Worked Per Week			
	1 to 16 Hours	17 to 31 Hours	32 to 40 Hours	More Than 40 Hours
<i># of ASCs</i>	233	247	292	273
<i># Respondents</i>	1,042	1,026	4,587	1,066
3. Communication About Patient Information	% Always/Most of the time			
Important patient care information is clearly communicated across areas in this facility. (Item A1)	98% ± 1.2%	94% ± 2.1%	93% ± 1.3%	96% ± 1.5%
We share key information about patients as soon as it becomes available. (Item A7)	98% ± 1.2%	93% ± 2.2%	93% ± 1.2%	95% ± 1.5%
Within this facility, we do a good job communicating information that affects patient care. (Item A9)	98% ± 1.4%	93% ± 2.4%	92% ± 1.4%	96% ± 1.4%
	Never/Rarely			
Key information about patients is missing when it is needed. (Item A5*)	84% ± 3.2%	77% ± 3.7%	72% ± 2.2%	75% ± 3.7%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B2-2. Item Average Percent Positive Response and Margin of Error by Hours Worked Per Week (Page 3 of 6)

Survey Items by SOPS Composite Measure	Hours Worked Per Week			
	1 to 16 Hours	17 to 31 Hours	32 to 40 Hours	More Than 40 Hours
<i># of ASCs</i>	233	247	292	273
<i># Respondents</i>	1,042	1,026	4,587	1,066
4. Communication Openness	% Always/Most of the time			
We feel comfortable asking questions when something doesn't seem right. (Item A2)	98% ± 1.0%	92% ± 2.5%	92% ± 1.3%	96% ± 1.2%
When we see someone with more authority doing something unsafe for patients, we speak up. (Item A4)	97% ± 1.5%	91% ± 2.3%	91% ± 1.3%	95% ± 1.5%
Our ideas and suggestions are valued in this facility. (Item A6)	92% ± 2.4%	78% ± 3.7%	77% ± 2.4%	90% ± 2.0%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B2-2. Item Average Percent Positive Response and Margin of Error by Hours Worked Per Week (Page 4 of 6)

Survey Items by SOPS Composite Measure	Hours Worked Per Week			
	1 to 16 Hours	17 to 31 Hours	32 to 40 Hours	More Than 40 Hours
# ASCs	233	247	292	273
# Respondents	1,042	1,026	4,587	1,066
5. Teamwork	% Strongly Agree/Agree			
When someone in this facility gets really busy, others help out. (Item B1)	96% ± 1.7%	90% ± 2.7%	88% ± 1.6%	92% ± 2.0%
Doctors and staff clearly understand each other’s roles and responsibilities. (Item B4)	96% ± 1.8%	86% ± 2.9%	85% ± 1.6%	89% ± 2.5%
We work together as an effective team. (Item B8)	96% ± 2.1%	92% ± 2.2%	90% ± 1.5%	93% ± 1.7%
	% Strongly Disagree/Disagree			
Our facility allows disrespectful behavior by those working here. (Item B6*)	90% ± 2.7%	76% ± 3.6%	71% ± 2.3%	80% ± 3.2%
6. Response to Mistakes	% Strongly Agree/Agree			
Staff are treated fairly when they make mistakes. (Item C2)	94% ± 2.0%	85% ± 2.9%	80% ± 2.0%	91% ± 1.9%
Learning, rather than blame, is emphasized when mistakes are made. (Item C4)	94% ± 2.0%	82% ± 3.3%	80% ± 2.1%	90% ± 2.0%
Staff are told about patient safety problems that happen in this facility. (Item C5)	94% ± 2.2%	89% ± 2.6%	86% ± 1.6%	94% ± 1.6%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B2-2. Item Average Percent Positive Response and Margin of Error by Hours Worked Per Week (Page 5 of 6)

Survey Items by SOPS Composite Measure	Hours Worked Per Week			
	1 to 16 Hours	17 to 31 Hours	32 to 40 Hours	More Than 40 Hours
# ASCs	233	247	292	273
# Respondents	1,042	1,026	4,587	1,066
7. Staff Training	% Strongly Agree/Agree			
Staff who are new to this facility receive adequate orientation. (Item B2)	93% ± 2.6%	83% ± 3.4%	80% ± 2.1%	90% ± 2.1%
We get the on-the-job training we need in this facility. (Item B5)	93% ± 2.5%	87% ± 3.0%	85% ± 1.8%	91% ± 2.1%
Staff get the refresher training they need. (Item B7)	92% ± 2.6%	82% ± 3.4%	79% ± 2.1%	89% ± 2.2%
	% Strongly Disagree/Disagree			
Staff feel pressured to do tasks they haven't been trained to do. (Item B3*)	87% ± 3.2%	74% ± 3.9%	68% ± 2.4%	81% ± 2.8%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B2-2. Item Average Percent Positive Response and Margin of Error by Hours Worked Per Week (Page 6 of 6)

Survey Items by SOPS Composite Measure	Hours Worked Per Week			
	1 to 16 Hours	17 to 31 Hours	32 to 40 Hours	More Than 40 Hours
# ASCs	233	247	292	273
# Respondents	1,042	1,026	4,587	1,066
8. Staffing, Work Pressure, and Pace	% Always/Most of the time			
We have enough staff to handle the workload. (Item A3)	93% ± 2.3%	81% ± 3.7%	76% ± 2.5%	84% ± 3.0%
There is enough time between procedures to properly prepare for the next one. (Item A8)	95% ± 1.8%	82% ± 3.5%	80% ± 2.3%	89% ± 2.5%
	% Never/Rarely			
We feel rushed when taking care of patients. (Item A10*)	78% ± 3.9%	45% ± 4.5%	46% ± 2.9%	63% ± 4.2%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B2-3. Item Average Percent Positive Response and Margin of Error for Communication in the Surgery/Procedure Room by Hours Worked Per Week

Communication in the Surgery/Procedure Room	Hours Worked Per Week			
	1 to 16 Hours	17 to 31 Hours	32 to 40 Hours	More Than 40 Hours
# ASCs	216	195	281	176
# Respondents	869	540	1,891	366
In the past 6 months, how often were the following actions done in your facility?	% Always/Most of the time			
Just before the start of procedures, all team members stopped to discuss the overall plan of what was to be done. (Item G1)	98% ± 1.3%	93% ± 2.8%	93% ± 1.5%	95% ± 2.4%
Just before the start of procedures, the doctor encouraged all team members to speak up at any time if they had any concerns. (Item G2)	87% ± 3.2%	67% ± 5.0%	67% ± 3.3%	73% ± 5.4%
Immediately after procedures, team members discussed any concerns for patient recovery. (Item G3)	88% ± 3.1%	75% ± 4.8%	74% ± 3.1%	79% ± 5.1%

Note: The item’s survey location is shown in parentheses after the item text. Results for Communication in the Surgery/Procedure Room only include those respondents who answered “Yes” to typically being in the surgery/procedure room during surgeries, procedures, or treatments. The margin of error is displayed below the percent positive response.

Table B2-4. Average Percentage of Respondents and Margin of Error for Near-Miss Documentation by Hours Worked Per Week

Near-Miss Documentation		Hours Worked Per Week			
		1 to 16 Hours	17 to 31 Hours	32 to 40 Hours	More Than 40 Hours
	# ASCs	229	245	291	273
	# Respondents	1,021	989	4,492	1,043
When something happens that could harm the patient, but does not, how often is it documented in an incident or occurrence report? (Item D1)					
Always or Most of the time		95% ± 2.0%	92% ± 2.5%	90% ± 1.7%	96% ± 1.5%
Always		77% ± 4.0%	60% ± 4.3%	64% ± 2.6%	75% ± 3.4%
Most of the time		19% ± 3.7%	32% ± 4.0%	26% ± 2.0%	22% ± 3.1%
Sometimes		4% ± 2.0%	7% ± 2.3%	7% ± 1.2%	2% ± 1.0%
Rarely		1% ± 0.6%	1% ± 1.0%	2% ± 1.1%	1% ± 1.1%
Never		0% ± 0.1%	0% ± 0.1%	0% ± 0.2%	0% ± 0.4%

Note: The item's survey location is shown in parentheses after the item text. Percentages may not add to 100 due to rounding. "Always or Most of the time" may not equal the sum of the separate response option percentages due to rounding. The margin of error is displayed below the percent response.

Table B2-5. Average Percentage of Respondents and Margin of Error for Overall Rating on Patient Safety by Hours Worked Per Week

Overall Rating on Patient Safety		Hours Worked Per Week			
		1 to 16 Hours	17 to 31 Hours	32 to 40 Hours	More Than 40 Hours
# ASCs		233	247	292	273
# Respondents		1,040	1,021	4,570	1,063
Please give your facility an overall rating on patient safety. (Item F1)					
Excellent or Very Good		94% ± 2.2%	84% ± 3.2%	82% ± 2.1%	90% ± 2.2%
Excellent		71% ± 4.2%	49% ± 4.4%	48% ± 2.8%	67% ± 3.9%
Very Good		23% ± 3.9%	35% ± 3.9%	34% ± 2.1%	23% ± 3.3%
Good		5% ± 2.0%	13% ± 2.7%	14% ± 1.6%	8% ± 1.9%
Fair		1% ± 0.9%	3% ± 1.4%	3% ± 0.8%	2% ± 0.8%
Poor		0% ± 0.0%	1% ± 0.9%	1% ± 0.4%	1% ± 0.5%

Note: The item's survey location is shown in parentheses after the item text. Percentages may not add to 100 due to rounding. "Excellent or Very Good" may not equal the sum of the separate response option percentages due to rounding. The margin of error is displayed below the percent response.

B3: Results by Presence in Surgery/Procedure Room

Note 1: The number of ASCs and respondents by respondents' presence in the surgery/procedure room is shown in each table. An ASC was included if they had at least one (1) respondent in the presence in surgery/procedure room category. The number of ASCs and respondents corresponding to each table and data cell will vary because of the omission of a specific survey item and individual nonresponse/missing data.

Note 2: The margin of error is displayed below the percent positive response and represents the range within which the true percent positive estimate for each category is likely to fall, 95 percent of the time. See the Explanation of Calculations in the main report for more information.

Table B3-1. Composite Measure Average Percent Positive Response and Margin of Error by Presence in Surgery/Procedure Room

SOPS Composite Measures	Presence in Surgery/Procedure Room	
	Yes, Typically in Surgery Room	No, Not Typically in Surgery Room
# ASCs	289	289
# Respondents	3,718	4,012
1. Organizational Learning – Continuous Improvement	89% ± 1.6%	92% ± 1.1%
2. Management Support for Patient Safety	87% ± 1.9%	91% ± 1.2%
3. Communication About Patient Information	89% ± 1.3%	89% ± 1.0%
4. Communication Openness	88% ± 1.5%	89% ± 1.2%
5. Teamwork	86% ± 1.5%	85% ± 1.3%
6. Response to Mistakes	84% ± 1.8%	85% ± 1.4%
7. Staff Training	79% ± 2.2%	82% ± 1.6%
8. Staffing, Work Pressure, and Pace	71% ± 2.3%	72% ± 2.1%
Composite Measure Average	84% ± 1.5%	86% ± 1.1%

Note: The margin of error is displayed below the percent positive response.

Table B3-2. Item Average Percent Positive Response and Margin of Error by Presence in Surgery/Procedure Room (Page 1 of 5)

Survey Items by SOPS Composite Measure	Presence in Surgery/Procedure Room	
	Yes, Typically in Surgery Room	No, Not Typically in Surgery Room
# ASCs	289	289
# Respondents	3,718	4,012
1. Organizational Learning – Continuous Improvement	% Strongly Agree/Agree	
This facility actively looks for ways to improve patient safety. (Item C1)	90% ± 1.8%	93% ± 1.3%
We make improvements when someone points out patient safety problems. (Item C3)	91% ± 1.6%	92% ± 1.2%
We are good at changing processes to make sure the same patient safety problems don't happen again. (Item C6)	87% ± 2.1%	92% ± 1.3%
2. Management Support for Patient Safety	% Strongly Agree/Agree	
Managers encourage everyone to suggest ways to improve patient safety. (Item E1)	87% ± 2.1%	90% ± 1.4%
Management examines near-miss events that could have harmed patients but did not. (Item E2)	89% ± 1.9%	91% ± 1.5%
Management provides adequate resources to improve patient safety. (Item E3)	86% ± 2.2%	90% ± 1.5%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B3-2. Item Average Percent Positive Response and Margin of Error by Presence in Surgery/Procedure Room (Page 2 of 5)

Survey Items by SOPS Composite Measure	Presence in Surgery/Procedure Room	
	Yes, Typically in Surgery Room	No, Not Typically in Surgery Room
<i># of ASCs</i>	289	289
<i># Respondents</i>	3,718	4,012
3. Communication About Patient Information	% Always/Most of the time	
Important patient care information is clearly communicated across areas in this facility. (Item A1)	93% ± 1.3%	94% ± 1.2%
We share key information about patients as soon as it becomes available. (Item A7)	94% ± 1.3%	95% ± 1.0%
Within this facility, we do a good job communicating information that affects patient care. (Item A9)	92% ± 1.7%	94% ± 1.0%
	% Never/Rarely	
Key information about patients is missing when it is needed. (Item A5*)	75% ± 2.4%	74% ± 2.2%

Note: The item’s survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B3-2. Item Average Percent Positive Response and Margin of Error by Presence in Surgery/Procedure Room (Page 3 of 5)

Survey Items by SOPS Composite Measure	Presence in Surgery/Procedure Room	
	Yes, Typically in Surgery Room	No, Not Typically in Surgery Room
<i># of ASCs</i>	289	289
<i># Respondents</i>	3,718	4,012
4. Communication Openness	% Always/Most of the time	
We feel comfortable asking questions when something doesn't seem right. (Item A2)	93% ± 1.5%	93% ± 1.2%
When we see someone with more authority doing something unsafe for patients, we speak up. (Item A4)	92% ± 1.2%	92% ± 1.2%
Our ideas and suggestions are valued in this facility. (Item A6)	79% ± 2.6%	81% ± 2.0%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B3-2. Item Average Percent Positive Response and Margin of Error by Presence in Surgery/Procedure Room (Page 4 of 5)

Survey Items by SOPS Composite Measure	Presence in Surgery/Procedure Room	
	Yes, Typically in Surgery Room	No, Not Typically in Surgery Room
# ASCs	289	289
# Respondents	3,718	4,012
5. Teamwork	% Strongly Agree/Agree	
When someone in this facility gets really busy, others help out. (Item B1)	89% ± 1.6%	90% ± 1.4%
Doctors and staff clearly understand each other's roles and responsibilities. (Item B4)	89% ± 1.6%	84% ± 1.7%
We work together as an effective team. (Item B8)	91% ± 1.6%	91% ± 1.4%
	% Strongly Disagree/Disagree	
Our facility allows disrespectful behavior by those working here. (Item B6*)	75% ± 2.5%	75% ± 2.3%
6. Response to Mistakes	% Strongly Agree/Agree	
Staff are treated fairly when they make mistakes. (Item C2)	83% ± 2.2%	83% ± 1.7%
Learning, rather than blame, is emphasized when mistakes are made. (Item C4)	82% ± 2.2%	83% ± 1.8%
Staff are told about patient safety problems that happen in this facility. (Item C5)	87% ± 2.0%	89% ± 1.4%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B3-2. Item Average Percent Positive Response and Margin of Error by Presence in Surgery/Procedure Room (Page 5 of 5)

Survey Items by SOPS Composite Measure	Presence in Surgery/Procedure Room	
	Yes, Typically in Surgery Room	No, Not Typically in Surgery Room
# ASCs	289	289
# Respondents	3,718	4,012
7. Staff Training	% Strongly Agree/Agree	
Staff who are new to this facility receive adequate orientation. (Item B2)	81% ± 2.5%	84% ± 1.9%
We get the on-the-job training we need in this facility. (Item B5)	85% ± 2.2%	87% ± 1.7%
Staff get the refresher training they need. (Item B7)	79% ± 2.6%	84% ± 1.7%
	% Strongly Disagree/Disagree	
Staff feel pressured to do tasks they haven't been trained to do. (Item B3*)	73% ± 2.6%	73% ± 2.3%
8. Staffing, Work Pressure, and Pace	% Always/Most of the time	
We have enough staff to handle the workload. (Item A3)	78% ± 2.6%	79% ± 2.6%
There is enough time between procedures to properly prepare for the next one. (Item A8)	81% ± 2.5%	86% ± 2.1%
	% Never/Rarely	
We feel rushed when taking care of patients. (Item A10*)	54% ± 2.9%	50% ± 3.0%

Note: The item's survey location is shown in parentheses after the item text. An asterisk (*) denotes a negatively worded item. For negatively worded items, the percent positive response is the percentage of respondents who answered Strongly Disagree/Disagree or Never/Rarely. The margin of error is displayed below the percent positive response.

Table B3-3. Average Percentage of Respondents and Margin of Error for Near-Miss Documentation by Presence in Surgery/Procedure Room

Near-Miss Documentation	Presence in Surgery/Procedure Room	
	Yes, Typically in Surgery Room	No, Not Typically in Surgery Room
# ASCs	289	289
# Respondents	3,652	3,899
When something happens that could harm the patient, but does not, how often is it documented in an incident or occurrence report? (Item D1)		
Always or Most of the time	91% ± 1.7%	93% ± 1.2%
Always	64% ± 2.8%	69% ± 2.5%
Most of the time	27% ± 2.2%	24% ± 2.1%
Sometimes	7% ± 1.5%	5% ± 1.0%
Rarely	2% ± 0.6%	1% ± 0.6%
Never	1% ± 0.3%	0% ± 0.3%

Note: The item's survey location is shown in parentheses after the item text. Percentages may not add to 100 due to rounding. "Always or Most of the time" may not equal the sum of the separate response option percentages due to rounding. The margin of error is displayed below the percent response.

Table B3-4. Average Percentage of Respondents and Margin of Error for Overall Rating on Patient Safety by Presence in Surgery/Procedure Room

Overall Rating on Patient Safety	Presence in Surgery/Procedure Room	
	Yes, Typically in Surgery Room	No, Not Typically in Surgery Room
# ASCs	289	289
# Respondents	3,709	3,991
Please give your facility an overall rating on patient safety. (Item F1)		
Excellent or Very Good	83% ± 2.2%	86% ± 1.8%
Excellent	54% ± 3.0%	53% ± 2.8%
Very Good	29% ± 2.2%	33% ± 2.1%
Good	13% ± 1.8%	12% ± 1.5%
Fair	3% ± 1.0%	2% ± 0.6%
Poor	1% ± 0.3%	0% ± 0.3%

Note: The item's survey location is shown in parentheses after the item text. Percentages may not add to 100 due to rounding. "Excellent or Very Good" may not equal the sum of the separate response option percentages due to rounding. The margin of error is displayed below the percent response.