Surveys on Patient Safety Culture™

Findings from the 2020 Survey on Patient Safety Culture (SOPS) Ambulatory Surgery Center (ASC) Database

The ASC SOPS Database assesses provider and staff perceptions of their organization's patient safety culture. The ASC SOPS Database includes data from:

- 282 Participating ambulatory surgery centers
- 10,527 Respondents

The survey assesses 8 areas, or composite measures, of patient safety culture.

- Communication About Patient Information
- Communication Openness
- Management Support for Patient Safety
- Organizational Learning - Continuous Improvement
- Response to Mistakes
- Staff Training
- Staffing, Work Pressure, and Pace
- Teamwork

92% of respondents reported that the facility actively looks for ways to improve patient safety and makes changes to ensure that problems do not recur.

74% of respondents indicated that there are enough staff to handle the workload, they do not feel rushed, and they have enough time to properly prepare for procedures.
OTHER FINDINGS

Communication in the Surgery/Procedure Room
In the past 6 months, how often were the following actions done in your facility?

- 93% of respondents reported that before the start of procedures, team members stopped to discuss the overall plan.
- 71% of respondents reported that before the start of procedures, the doctor encouraged team members to speak up at any time.
- 76% of respondents reported that immediately after procedures, team members discussed any concerns for patient recovery.

Overall Patient Safety Rating

- 86% of respondents rated their ASC "Excellent" or "Very good"
- 53% of respondents rated their ASC "Excellent"
- 33% of respondents rated their ASC "Very good"
- 11% of respondents rated their ASC "Good"
- 3% of respondents rated their ASC "Fair"
- 0% of respondents rated their ASC "Poor"

What's Next? Action planning for improving patient safety culture

1. Define your goals
2. Plan your initiatives
3. Communicate your action plan


To view the full report: https://www.ahrq.gov/sops/databases/asc/index.html
For more information on database information: https://www.ahrq.gov/sops/databases/asc/databases/submission.html

AHRQ Publication No. 20-0016
January 2020