

## COURSE EVALUATION

### TeamSTEPPS<sup>®</sup> 2.0 for Long-Term Care

Location: \_\_\_\_\_

**Rating Scale**  
 (Circle one) 1 = Poor, inadequate, did not meet, ineffective  
 2 = Good, adequate, met, satisfactory, effective  
 3 = Excellent, more than adequate, exceeded, very effective

Date: \_\_\_\_\_

#### Module 01: Introduction – 50 minutes

Instructor Name:	Poor	Good	Excellent
To what extent was the speaker knowledgeable, organized, & effective in his/her presentation?	1	2	3
<i>To what extent did you achieve the objectives of this session?</i>			
1. Describe the TeamSTEPPS Master Trainer course .....	1	2	3
2. Describe the impact of errors and why they occur .....	1	2	3
3. Describe the TeamSTEPPS framework .....	1	2	3
4. State the outcomes of the TeamSTEPPS framework .....	1	2	3
To what extent were the teaching methods and aids used effectively? .....	1	2	3
Comments:			

#### Module 02: Team Structure – 50 minutes

Instructor Name:	Poor	Good	Excellent
To what extent was the speaker knowledgeable, organized, & effective in his/her presentation?	1	2	3
<i>To what extent did you achieve the objectives of this session?</i>			
1. Discuss the benefits of team structure in teamwork .....	1	2	3
2. Define a “team” .....	1	2	3
3. Identify the role of residents and their families as part of the care team .....	1	2	3
4. Describe the components and composition of a multi-team system .....	1	2	3
To what extent were the teaching methods and aids used effectively? .....	1	2	3
Comments:			



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Module 05: Situation Monitoring – 45 minutes			
Instructor Name:	Poor	Good	Excellent
To what extent was the speaker knowledgeable, organized, & effective in his/her presentation?	1	2	3
<i>To what extent did you achieve the objectives of this session?</i>			
1. Discuss how situation monitoring affects team processes and outcomes.....	1	2	3
2. List components of the STEP mnemonic .....	1	2	3
3. Explain situation awareness and identify undermining conditions .....	1	2	3
4. Define a shared mental model and how it is cultivated within a team .....	1	2	3
To what extent were the teaching methods and aids used effectively? .....	1	2	3
Comments:			

Module 06: Mutual Support – 50 minutes			
Instructor Name:	Poor	Good	Excellent
To what extent was the speaker knowledgeable, organized, & effective in his/her presentation?	1	2	3
<i>To what extent did you achieve the objectives of this session?</i>			
1. Describe how mutual support affects team processes and outcomes .....	1	2	3
2. Discuss specific strategies to foster mutual support (e.g., task assistance, feedback) .....	1	2	3
3. Identify specific tools to facilitate mutual support .....	1	2	3
4. Describe conflict resolution strategies .....	1	2	3
To what extent were the teaching methods and aids used effectively? .....	1	2	3
Comments:			



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**Module 07: Summary—Pulling It All Together – 50 minutes**

Instructor Name:	<b>Poor</b>	<b>Good</b>	<b>Excellent</b>
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To what extent was the speaker knowledgeable, organized, & effective in his/her presentation?    1        2        3

*To what extent did you achieve the objectives of this session?*

1. Discuss how to use the tools and strategies presented in this training ..... 1        2        3

2. Demonstrate how to appropriately apply the tools and strategies in nursing home scenarios. 1        2        3

To what extent were the teaching methods and aids used effectively? ..... 1        2        3

Comments:

**Module 08: Change Management: How To Achieve a Culture of Safety – 60 minutes**

Instructor Name:	<b>Poor</b>	<b>Good</b>	<b>Excellent</b>
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To what extent was the speaker knowledgeable, organized, & effective in his/her presentation?    1        2        3

*To what extent did you achieve the objectives of this session?*

1. List the Eight Steps of Change ..... 1        2        3

2. Identify errors common to organizational change..... 1        2        3

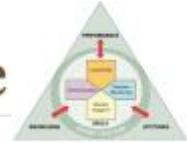
3. Discuss what is involved in creating a new culture..... 1        2        3

4. Begin planning your nursing home's change strategy..... 1        2        3

To what extent were the teaching methods and aids used effectively? ..... 1        2        3

Comments:

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Module 09: Coaching Workshop – 75 minutes			
Instructor Name:	Poor	Good	Excellent
To what extent was the speaker knowledgeable, organized, & effective in his/her presentation?	1	2	3
<i>To what extent did you achieve the objectives of this session?</i>			
1. Define coaching and its outcomes.....	1	2	3
2. Describe the role of a TeamSTEPPS coach.....	1	2	3
3. List competencies of an effective coach.....	1	2	3
4. Describe how to implement coaching in TeamSTEPPS.....	1	2	3
To what extent were the teaching methods and aids used effectively? .....	1	2	3
Comments:			

Module 10: Measurement – 50 minutes			
Instructor Name:	Poor	Good	Excellent
To what extent was the speaker knowledgeable, organized, & effective in his/her presentation?	1	2	3
<i>To what extent did you achieve the objectives of this session?</i>			
1. Describe the importance of measurement.....	1	2	3
2. Describe the Kirkpatrick model of training evaluation.....	1	2	3
3. Identify measures that can be used to assess the impact of TeamSTEPPS. ....	1	2	3
4. Describe the AHRQ Nursing Home Survey on Patient Safety Culture.....	1	2	3
5. Prepare a plan for determining if TeamSTEPPS worked. ....	1	2	3
To what extent were the teaching methods and aids used effectively? .....	1	2	3
Comments:			



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**Module 11: Implementation Planning Workshop – 150 minutes**

Instructor Name:	Poor	Good	Excellent
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To what extent was the speaker knowledgeable, organized, & effective in his/her presentation? 1 2 3

*To what extent did you achieve the objectives of this session?*

1. Describe the steps involved in implementing TeamSTEPPS..... 1 2 3

2. Develop a TeamSTEPPS implementation plan..... 1 2 3

To what extent were the teaching methods and aids used effectively? ..... 1 2 3

Comments:

**Please rate the overall course by responding to the following:**

The activity:

Was well organized, using the scheduled time efficiently.  Agree  Neutral  Disagree

Provided practical, useful information.  Agree  Neutral  Disagree

Used a sequence that facilitated learning.  Agree  Neutral  Disagree

Was up to date in terms of current practice and issues.  Agree  Neutral  Disagree

**Please respond to the following questions regarding disclosure of commercial support:**

Were you provided disclosure of significant support or substantial financial relationships between faculty and commercial entities?  Yes  Neutral  No

Was bias in favor of a product present to the extent that the presentation was unbalanced or represented commercial promotion?  Yes  Neutral  No

If you feel any of the presentations were unbalanced, please elaborate.

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**Please respond to the following additional questions about the course:**

What changes will you make in your practice as a result of this activity?

How can the educational aspects of this activity be improved?

What recommendations do you have for future speakers or topics?

Additional Comments: