

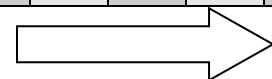


## TeamSTEPPS Teamwork Perceptions Questionnaire (T-TPQ) for Long-Term Care

**Instructions:** Please respond to the questions below by placing a check mark (✓) in the box that corresponds to your level of agreement from *Strongly Agree* to *Strongly Disagree*. Please select only one response for each question.

		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Team Structure</b>						
1.	The skills of staff overlap sufficiently so that work can be shared when necessary.					
2.	Staff are held accountable for their actions.					
3.	Staff within my unit, department, or work area share information that enables timely decision making by the direct resident care team.					
4.	My unit, department, or work area makes efficient use of resources (e.g., staff supplies, equipment, information).					
5.	Staff understand their roles and responsibilities.					
6.	My unit, department, or work area has clearly articulated goals.					
7.	My unit, department, or work area operates at a high level of efficiency.					
<b>Leadership</b>						
8.	My supervisor/manager considers staff input when making decisions about resident care.					
9.	My supervisor/manager provides opportunities to discuss the unit's, department's, or work area's performance after an event.					
10.	My supervisor/manager takes time to meet with staff to develop a plan for resident care.					
11.	My supervisor/manager ensures that adequate resources (e.g., staff, supplies, equipment, information) are available.					
12.	My supervisor/manager resolves conflicts successfully.					
13.	My supervisor/manager models appropriate team behavior.					
14.	My supervisor/manager ensures that staff are aware of any situations or changes that may affect resident care.					

**PLEASE CONTINUE TO THE NEXT PAGE**

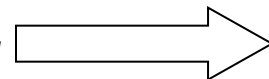




# TeamSTEPPS<sup>®</sup> 2.0 for Long-Term Care

		Strongly Disagree				
		Disagree				
		Neutral				
		Agree				
		Strongly Agree				
<b>Situation Monitoring</b>						
15.	Staff effectively anticipate each other's needs.					
16.	Staff monitor each other's performance.					
17.	Staff exchange relevant information as it becomes available.					
18.	Staff continuously scan the environment for important information.					
19.	Staff share information regarding potential complications (e.g., resident changes, bed availability).					
20.	Staff meets to reevaluate resident care goals when aspects of the situation have changed.					
21.	Staff correct each other's mistakes to ensure that procedures are followed properly.					
<b>Mutual Support</b>						
22.	Staff assist fellow staff during high workload.					
23.	Staff request assistance from fellow staff when they feel overwhelmed.					
24.	Staff caution each other about potentially dangerous situations.					
25.	Feedback between staff is delivered in a way that promotes positive interactions and future change.					
26.	Staff advocate for residents even when their opinion conflicts with that of a senior member of the unit, department, or work area.					
27.	When staff have a concern about resident safety, they challenge others until they are sure the concern has been heard.					
28.	Staff resolve their conflicts, even when the conflicts have become personal.					

PLEASE CONTINUE TO THE NEXT PAGE



# TeamSTEPPS<sup>®</sup> 2.0 for Long-Term Care



		Strongly Disagree				
		Disagree				
		Neutral				
		Agree				
		Strongly Agree				
Communication						
29.	Information regarding resident care is explained to residents and their families in lay terms.					
30.	Staff relay relevant information in a timely manner.					
31.	When communicating with residents, staff allow enough time for questions.					
32.	Staff use common terminology when communicating with each other.					
33.	Staff verbally verify information that they receive from one another.					
34.	Staff follow a standardized method of sharing information when handing off residents.					
35.	Staff seek information from all available sources.					