



NQS QUALITY STRATEGY TEMPLATE

Introduction

When completed, the NQS Quality Strategy Template will produce a quality improvement strategy that reflects your organization’s commitment to achievement of the NQS aims by focusing on the six priorities and using the nine levers. This template will produce a quality strategy in two parts: the alignment table and the organizational narrative. Suggestions for the completion of each section can be found below.

Alignment Table

Instructions

The alignment table section provides a visual link between your organization’s actions and whichever of the six priorities and nine levers best apply to your organization’s actions. These actions can be past, present, or future actions with measurable results. The suggested layout for each right-hand column cell can be seen below. Text in each of the description boxes can range from a few sentences in length to a paragraph depending on your organization’s activities and capabilities. For each program that your organization details, we recommend noting the relevant NQS lever your organization will use in its quality improvement efforts.

NQS PRIORITIES	PROGRAM ALIGNMENT DESCRIPTION
Making care safer by reducing harm caused in the delivery of care.	1. <i>Title of Program/Initiative</i> 2. <i>Description of Program/Initiative</i> 3. <i>NQS Lever Used</i> 4. <i>Rationale for Approach</i> 5. <i>Metrics/Goals for Improvement</i>
Ensuring that each person and family is engaged as partners in their care.	
Promoting effective communication and coordination of care.	
Promoting the most effective prevention and treatment practices for the leading causes of mortality, starting with cardiovascular disease.	



NQS PRIORITIES	PROGRAM ALIGNMENT DESCRIPTION
<p>Working with communities to promote wide use of best practices to enable healthy living.</p>	
<p>Making quality care more affordable for individuals, families, employers, and governments by developing and spreading new health care delivery models.</p>	

Organizational Narrative

Instructions

The narrative section serves as a broad overview of your organization’s health and health care quality improvement efforts and directly links your organization’s quality improvement efforts to the first-ever national movement to improve health and health care quality. After inserting the recommended NQS language at the beginning of your organization’s narrative, include a statement describing your organization’s most relevant programs, capabilities, or efforts that advance the Strategy’s three aims and work to achieve one or more of its six priorities. Finally, this section should include any quality goals or quality statements that your organization may have. When developing this section, it may be helpful to fill out the alignment table first to ensure that your organization has a comprehensive list of its programs available for discussion while writing the organizational narrative.

Suggested Content

Language to be Included Prior to Your Own Organizational Statement: *The National Quality Strategy (NQS), a national, not Federal, effort was established to serve as a catalyst and compass for a nationwide focus on quality improvement efforts. The NQS is the first-ever national effort backed by legislation to align public- and private-sector stakeholders to achieve one goal: better health and health care for all Americans.*

Stakeholders are working together in new and innovative ways to incorporate achievement of the three NQS aims as a part of their day-to-day efforts to make health and health care better and more affordable for people and communities.

To help achieve the aims of the NQS, [insert your organization] works to [insert primary NQS priority, e.g. ‘make care safer by reducing harm caused in the delivery of care’].

[In this section, insert a broad narrative overview of your organization’s efforts that work toward the achievement of the NQS aims. You may wish to include here any potential details of your organization’s quality plan, ideas of which can be found below].

National Quality Strategy

Working for Quality

OMB No. 17-0043-2-EF



- *Quality goals and infrastructure*
- *Stakeholder participation*
- *Performance measurement*
- *Capacity building*
- *Strategy implementation*
- *Communications*
- *Other relevant elements*