33% of all diagnostic-related malpractice cases have 1+ communication breakdowns.

Of diagnostic-related malpractice cases...

- 4% low severity
- 27% medium severity
- 69% high severity
- 34% resulted in death

4 in 3 patients experiences a diagnostic error firsthand.

Diagnostic-related communication failures occur across all settings.

<table>
<thead>
<tr>
<th>Setting</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outpatient</td>
<td>55%</td>
</tr>
<tr>
<td>Emergency Department</td>
<td>23%</td>
</tr>
<tr>
<td>Inpatient</td>
<td>22%</td>
</tr>
</tbody>
</table>

Inappropriate testing, wrong treatments & malpractice lawsuits result in expenses over $100 billion per year.

Improve Communication and Teamwork Among Providers by Using the TeamSTEPPS® for Diagnosis Improvement Course

Module 1: Introduction
Module 2: Diagnostic Team Structure
Module 3: Communications
Module 4: Leadership
Module 5: Situation Monitoring
Module 6: Mutual Support
Module 7: Putting It All Together

References